

## **RESOURCES WORKING TOGETHER**



### **Resource Guide To Bell County Services**

**Compiled by:**

**Bell-Whitley  
Community Action Agency, Inc.**

**2011**

## **Notes**

This project is funded in part under a contract with the Cabinet for Health and Family Services with funds from the CSBG Act of the U.S. Department of Health and Human Services.

Bell-Whitley CAA, Inc. is providing this Community Resource Directory to the people of Bell County solely as a public service. We do not advocate or endorse the use of any service provider listed within the Directory other than our own.

**BELL-WHITLEY COMMUNITY ACTION AGENCY, INC.**  
**COMMUNITY RESOURCE DIRECTORY**

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**AMERICAN CIVIL LIBERTIES UNION**  
**315 Guthrie Street, Suite 300**  
**Louisville, KY 40202**

**Purpose:**

Non-profit, non-political organization dedicated exclusively to the protection and expansion of individual's rights and freedoms as guaranteed by the Bill of Rights.

**Services Offered:**

Protect and/or argue for constitutional rights by:  
Lobbying in the Legislature  
Educational programs  
Litigation

**Eligibility:**

Anyone with a valid complaint.

**How to Apply:**

Call or write the Louisville office.

**Funded By:**

Private funds. Non-profit organization.

**Hours:**

Phone answered on:  
Tuesdays: 1:00 p.m. to 5:00 p.m.  
Thursdays: 9:00 a.m. to 12 noon

**Contact:**

Phone: (502) 581-1181  
E-mail: [intake@aclu-ky.org](mailto:intake@aclu-ky.org)  
Website: [www.aclu/ky.org](http://www.aclu/ky.org).

**BELL COUNTY BOARD OF EDUCATION**  
**Home Support Program**  
**P O Box 340**  
**Pineville, KY 40977**

**Purpose:**

To ensure that the barriers that prevent children from attaining a quality education are alleviated.

**Services Offered:**

- Tutoring
- Home visits
- Referrals to community agencies
- Ensure that children have sufficient clothing, food, and medical attention
- School attendance monitoring
- Parenting Classes

**Eligibility:**

Children attending Bell County Schools who have no home, who live in substandard housing, or who live with an extended family.

**How to Apply:**

Contact the Home Support Program Director.

**Hours:**

8:00 a.m. to 4:30 p.m.

**Contact:**

Marcie Hayden, Home Support Program Director  
Phone: (606) 337-7051



**BELL COUNTY BOARD OF EDUCATION  
Recovery Program/ Day Treatment Program  
P O Box 340  
Pineville, KY 40977**

**Purpose:**

To provide an educational opportunity to the Bell County student whose educational goals differ from the traditional high school student.

**Services Offered:**

- Individual and independent study courses
- Job readiness program
- Tutoring
- Life skills
- Small group discussion activities
- Vocational Training
- Individual and group counseling for family, drug, and alcohol problems
- Drug education groups

**Eligibility:**

Age appropriate (11-21) and dropped out of school for at least 6 months and/or referred by principal.

**How to Apply:**

Contact the Bell County Board of Education or Bell County Recovery Program.

**Hours:**

Monday through Friday: 8:00 a.m. to 3:30 p.m.

**Contact:**

Doug Ramsey, Principal  
Phone: (606) 337-0957  
Doris Cooper, District Support Programs  
Phone: (606) 337-7051

**AMERICAN RED CROSS**  
**6921 Middlebrook Pike**  
**Knoxville, TN 37901**

**Purpose:**

The Red Cross acts as a medium of voluntary relief and communication between the American people and their armed forces; carries on a system of national and international relief to prevent the mitigate suffering caused by disasters; and sponsors various programs and training courses in the community.

**Services Offered:**

Bringing servicemen home in case of death/illness  
Aid to disaster victims  
First Aid instruction, community programs, and trainings

**Eligibility:**

Must be service-connected except in case of disasters, community programs, or training.

**Funded By:**

Private voluntary contributions.  
National Disaster Funds.

**Hours:**

On-call 24 hours per day.

**Contact:**

American Red Cross  
Knoxville, TN  
Phone: (865) 584-2999

London, KY  
Phone: (606) 878-6333

Washington, DC  
Phone: (202) 737-8300

**ALCOHOLICS ANONYMOUS  
and/or  
NARCOTICS ANONYMOUS  
Red Man Lodge on 28<sup>th</sup> Street  
(under Starz Dance Academy)  
Middlesboro, KY 40965**

**Purpose:**

To provide a support system and a twelve step program for the alcoholic and/or those with a drug addiction.

**Services Offered:**

Sponsors  
Twelve Step Program  
Group Support

**Eligibility:**

Anyone with a desire to stop drinking and/or drug abuse.

**How to Apply:**

Come to AA meeting.

**Hours:**

Women only group: Sunday at 2:30 p.m.  
General group: Sunday at 4:00 p.m.

**Contact:**

Alcoholics Anonymous:  
Phone: (606) 269-3603

**Other AA Contacts:**

Cross Roads  
London, KY 40743  
Phone: (606) 864-6332

Cumberland River Comprehensive Care  
Middlesboro, KY 40965  
Phone: (606) 248-4999

**APPALACHIAN EDUCATIONAL TALENT SEARCH**  
**Bell County High School /Pineville High School**  
**Rt. 1 Box 88**  
**Pineville, KY 40977**

**Purpose:**

To provide financial aid and career exploration counseling to Bell County High School students interested in college and/or a vocational career.

**Services Offered:**

- College and Vocational Counseling
- Workshops on the following:
- Study skills, career exploration, financial planning,
- and ACT preparation.
- Provides information on federal, state, and local sources
- for financial assistance.

**How to Apply:**

Contact Bell County High School Youth Service Center.

**Hours:**

8:00 a.m. to 4:30 p.m.

**Contact:**

Jenny Collins-King  
Phone: (606) 337-8827

**APPALACHIAN RESEARCH & DEFENSE FUND OF KENTUCKY**  
**460 Court Square**  
**Barbourville, KY 40906**

**Purpose:**

Provide legal services to low-income persons.

**Services Offered:**

- May handle civil, but not criminal cases:
- Divorce, bankruptcy, disabilities, Black Lung cases, Food Stamp cases, Kentucky Transitional Assistance
- Program (K-TAP) housing issues including eviction and foreclosure.
- Children's Social Security cases and determination of adult's Social Security and SSI.
- Problems with contracts, employment or unemployment cases, etc.

**Eligibility:**

Determined by family income and number of household members

**How to Apply:**

Contact the office by phone or walk-in for an appointment.  
(Phone preferable).

**Hours:**

Office Hours:

Monday – Friday: 8:00 a.m.—12:00 and 1:00-4:30

**Contact:**

Appalachian Research & Defense Fund  
For domestic matters or if already sued.  
phone (606) 546-5115 or 1-800-441-5115.

\*For all other matters, call toll free: 1-866-277-5733

**BELL COUNTY BOARD OF EDUCATION**  
**Special Needs Services**  
**P O Box 340**  
**Virginia Avenue**  
**Pineville, KY 40977**

**Purpose:**

To ensure that Bell County students with disabilities from their third birthday to age twenty-one receive the screening, assessment, and intervention services necessary to provide them an appropriate education.

**Services Offered:**

- Screening
- Assessments
- Intervention
- Child Find System: Identification of students 3 to 21 years old who are not in school or receiving a special education to satisfy state regulations for a public education.

**How to Apply:**

Contact the Bell County Board of Education.

**Funded By:**

Federal, State, and Local Funds.

**Hours:**

Monday – Friday:  
7:30 a.m. to 5:00 p.m.

**Contact:**

Special Education Director  
Bell County Board of Education  
Phone: (606) 337-7051  
Email: [evelyn.holland@bell.kyschools.us](mailto:evelyn.holland@bell.kyschools.us)  
Website: <http://www.bellcountyschools.k12.ky.us>.

**BELL COUNTY CHAMBER OF COMMERCE**  
**North 20<sup>TH</sup> Street**  
**Middlesboro, KY 40965**

**Purpose:**

The Bell County Chamber of Commerce is a membership organization consisting of businesses, professionals, civic organizations, interested citizens, and county and city government. The Chamber works as a volunteer-driven organization to promote quality economic growth and to help build a better community in Bell County.

**Services Offered:**

- Assessment of the industrial buildings and sites in Bell County so they may be catalogued and advertised.
- Continued support of the Tourism Commission in time, staff, and promotion of their efforts.
- Assess, catalog, and promote community development activities.

**Eligibility:**

Any professional, businessperson, civic organization, interested citizen, or county and city government.

**How to Apply:**

Contact any Chamber of Commerce member, telephone the Chamber, or walk-in.

**Hours:**

Monday – Friday:  
8:00 a.m. to 4:00 p.m.

**Contact:**

Bell County Chamber of Commerce  
Phone: (606) 248-1075

**BELL COUNTY COOPERATIVE EXTENSION OFFICE:  
University of Kentucky  
101 Courthouse Square  
Pineville, KY 40977**

**Purpose:**

The Bell County Extension Office is a part of the University of Kentucky Cooperative Extension Service. The three County Extension Agents (agriculture, family and consumer science, 4-H) are University of Kentucky staff members who work closely with campus-based specialists to bring University research to the county.

**Services Offered:**

The Bell County Cooperative Extension Service offers programs in Agriculture and Natural Resources, Family and Consumer sciences, and 4-H Youth Development. We deliver our programs in a variety of different ways, such as trainings, field visits, newsletters, workshops, etc. For more information on our services see the headings below or contact one of the agents.

**4-H Youth Development Program:**

The Bell County 4-H Program is developing into a great program for the youth of Bell County. With focuses on Livestock, Forestry, Culture, Technology, Camp and Leadership, this program offers projects of interest to all youth in the County. 4-H is a group of young people learning citizenship, leadership and life skills, through projects and competitions. For more information on the current 4-H program, contact the Bell County Cooperative Extension Service.

**Family and Consumer Science:**

Programs are available to strengthen individuals, families and communities on:

Foods and Nutrition	Leadership
Parenting	Environmental Issues
Resource Management	Cultural Arts
Health and Safety	Home Management
Family Relationships	Home Furnishings

The Bell County Extension Homemakers are a vital part of the total program. There are organized clubs as well as mailbox membership.

Two Nutrition Education Assistants are available to work with individuals, families or groups with limited resources. Information on planning for safe and nutritious food as well as managing the food budget are included in a program to achieve healthier lifestyles for children and adults.

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**BELL COUNTY COOPERATIVE EXTENSION OFFICE**  
**Continued**

**Agriculture Services Include the Following:**

Agriculture related topics include up-to-date research on the following:

Agriculture Engineering in soil and water, farm structures, food processing, housing and energy, and agricultural machinery; Agriculture Economics dealing with farm management in livestock, and Agronomy Enterprises; Agronomy dealing with farm crops, grain and forages, soil and soil testing; Animal Sciences, beef swine, poultry, sheep in nutrition and management practices; Entomology dealing with pest management with crops, ornamentals and turfs, and pesticides training in use of pesticides; Forestry: forestry management, Christmas tree production, floriculture ornamentals, vegetables, and home horticulture.

**Agriculture Services Include the Following:**

Diagnostic laboratories for plant diseases, soil analysis, and regulatory programs dealing with feeds, seeds, and fertilizers. Agriculture research centers maintained at Lexington, Princeton, and Robinson Substation at Quicksand in Eastern Kentucky.

**Eligibility:**

All Bell County residents without regard to race color, national origin, sex, religion, age, or disability.

**How to Apply:**

Call the Bell County UK Cooperative Extension Service.

**Funded By:**

County, State, and Federal Funds.

**Hours:**

Monday through Friday:  
8:00 a.m. to 4:00 p.m.

**Contact:**

Bell County Cooperative Extension Office  
101 Courthouse Square  
Phone: (606) 337-2376  
Fax: (606) 337-6739  
Email: [cesbell@uky.edu](mailto:cesbell@uky.edu)

**BELL COUNTY COUNCIL ON LITERACY, INC.**  
**118 ½ N. 18<sup>TH</sup> Street**  
**Middlesboro, KY 40965**

**Purpose:**

To improve the quality of life for all Bell Countians through ongoing educational programs that provides opportunities for people to achieve their fullest potential.

**Services Offered:**

One-on-one private lessons in Adult Basic Education studying for the GED, group classes, family literacy, computer-assisted instruction, and ESL (English as a Second Language).

**Eligibility:**

Anyone who needs to learn to read or obtain a GED.

**How to Apply:**

Call or visit a learning center in your area.

**Contact:**

Middlesboro:

Middlesboro Learning Center:

Patty Burnside

Hours: 9:00 a.m. to 5:00 p.m.

Phone: (606) 248-4000

Fax: (606) 248-4000

E-mail: [bcclit@bellsouth.net](mailto:bcclit@bellsouth.net)

Pineville:

Bell-Whitley CAA, Inc.

Molly Jones

Hours: 8:30 a.m. to 4:30 p.m.

Phone: (606) 337-3044

Fax: (606) 337-1439

E-mail: [bcclsmlc@tcnet.net](mailto:bcclsmlc@tcnet.net)

Red Bird Mission Adult Education Program:

Phone: (606) 598-3155

Call for appointment

**BELL COUNTY HEALTH CENTER**  
**310 Cherry Street**  
**Pineville, KY 40977**

**Purpose:**

To provide free health services and education to every citizen of Bell County.

**Services Offered:**

School and Community Health Educ.	Adult Health Screening
HIV/AIDS Education	Diabetes Education
Early Intervention-First Steps	HANDS
Family Planning	Nutrition Counseling
Genetics	Community Program
PKU screening	SIDS Program
Preventive Health Care Screening	School-Based Youth Service
WIC Program	Sexually Transmitted Disease Program
HIV Counseling and Testing	Tuberculosis Program
Immunization for Children & Adults	Cardiovascular Disease Program
Cancer Screening	Lead Screening
Home Care Program	
Tobacco Program	

**Eligibility:**

All residents of Bell County. WIC has an income guideline for eligibility.

**How to Apply:**

Call for an appointment.

**Hours:**

Monday – Friday: 8:00 a.m. to 4:00 p.m.

**Contact:**

Bell County Health Center: (606) 337-7046 or (606) 337-7048

Middlesboro Health Center: (606) 248-2862

Home Health Agency: (606) 248-7227

\*Not all programs are offered at all sites. Call your local health department for more information.

**BELL COUNTY HEALTH DEPARTMENT  
DEPARTMENT OF MATERNAL AND CHILD HEALTH  
FAMILY PLANNING PROGRAM  
Pineville, KY 40977**

**Purpose:**

To provide health services to local people.

**Services Offered:**

- Family Planning Services
- Breast and Pelvic Examinations
- Urine and Serology Tests
- Blood Pressure Check
- Pap Test
- Counseling

**Eligibility:**

Anyone in need of services provided.

**How to Apply:**

Contact local Health Department or come to Clinic to receive information on scheduling for specific services.

**Funded By:**

State and local funds.

**Hours:**

8:00 a.m. to 4:30 p.m.  
Pineville: Thursday with an appointment.  
Middlesboro: Friday with an appointment.

**Contact:**

Bell County Health Department  
Pineville: (606) 337-7046  
Middlesboro: (606) 248-2862

**BELL COUNTY PUBLIC LIBRARY SYSTEM**

**P O Box 1490**

**214 Walnut Street  
Pineville, KY 40977**

**or**

**P O Drawer 1677  
126 S 20<sup>TH</sup> Street  
Middlesboro, KY 40965**

**Purpose:**

To serve the schools, homes, and communities of Bell County.

**Services Offered:**

Bookmobile	Large print books
Books & CDs	Microfilm
Audio books	Fax machine
Community Room	Photo copier
Periodicals	telephone reference service
Videos & DVDs	Free Internet service
Story Hour	Summer Reading Program
Programming for adults and children	
Genealogy and local history collections	

**Eligibility:**

Anyone.

**Funded By:**

County and taxing district.

**Hours:**

Pineville:	
Monday – Friday:	10:00 a.m. to 6:00 p.m.
Saturday:	10:00 a.m. to 4:00 p.m.
Middlesboro:	
Monday – Friday:	9:00 a.m. to 7:00 p.m.
Saturday:	10:00 a.m. to 4:00 p.m.

**Contact:**

Pineville: (606) 337-3422 Fax: (606) 337-9862

Middlesboro: (606) 248-4812 Fax: (606) 248-8766

Website: <http://www.bellcountypubliclibraries.org>

Email: [pinevillelib@bellcountypubliclibraries.org](mailto:pinevillelib@bellcountypubliclibraries.org)

**BELL COUNTY SENIOR CITIZENS PROGRAM**  
**210 Kentucky Avenue**  
**Pineville, KY 40977**  
**OR**  
**207 S. 21<sup>ST</sup> Street**  
**Middlesboro, KY 40965**

**Purpose:**

To provide the elderly with access to services, recreation, and the opportunity to use their resources, time, and abilities to their greatest extent.

**Services Offered:**

- Transportation:  
(to those under age 60 if mentally or physically disabled)
- Shopping Assistance
- Legal Aid
- Nutritional Education
- Home Health Program
- Hot Meals (Monday – Friday)
- Congregate Meal in each Center (Monday- Friday 11:30 - 12:00)
- Homemaker Program

**Eligibility:**

Sixty years of age or older, under 60 years of age if mentally or physically impaired.

**How to Apply:**

Come by the office or telephone.

**Hours:**

Pineville:  
9:00 a.m. to 3:00 p.m.  
Middlesboro:  
9:00 a.m. to 3:00 p.m.

**Contact:**

Pineville: Vicki Dye  
Phone: (606) 337-7478  
Fax: (606) 337-7476

**BELL-WHITLEY COMMUNITY ACTION AGENCY, INC.**  
**P O Box 159**  
**Pineville, KY 40977**

**Purpose:**

“Committed to improving our communities...one life at a time”

**We Believe:**

There is a wealth of untapped resources in the community from which we can draw.

Each person has something to give to the community.

That by working together we can replace poverty with opportunity and despair with hope.

**Services Offered:**

**Community Services Block Grant Outreach Services**

**(CSBG):** CSBG funds support efforts to identify, reduce or eliminate the causes of poverty and to help solve problems that block the achievement of economic self-sufficiency. The purpose of CSBG is to reduce poverty, revitalize low-income communities and empower low-income families and individuals to become more economically self-sufficient..

**Low-Income Home Energy Assistance Program (LIHEAP):**

Provides assistance with energy costs for households who are income-eligible and responsible for home heating costs.

**WinterCare:** Provides assistance to income eligible households with a disconnect notice on electric or gas bills.

**CSBG Emergency Funds:** These funds are available to assist households in emergency situations such as loss of home from fire, homelessness or eviction notice.

**Emergency Food and Shelter:** Funds for this program are only available in Whitley County.

**Weatherization:** Improves energy efficiency of low-income households by insulating, repairing/installing energy efficient heating systems, repairing/replacing doors and windows and various other energy saving improvements. This program serves low-income homes of the elderly, the disabled, and families with young children.

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**BELL-WHITLEY COMMUNITY ACTION AGENCY, INC.**  
**(Continued)**

**VITA (Volunteer Income Tax Assistance):** Provides free tax preparation for low-income and elderly tax payers.

**Educational/Scholarship Program:** Scholarships are available to one graduating senior from each of the six area high schools in Bell and Whitley counties. These students must be nominated by their school counselor in order to be considered.

**Housing Initiatives:** Assists low-income households to qualify to become homeowners. Also assists current homeowners with rehabilitation needs.

**Kentucky Vision Project:** Assists adults meeting income guidelines with eye exams and the purchase of eyeglasses.

**Needy Meds Program:** Helps with prescription costs for qualifying individuals.

**Head Start/Preschool:** Works to aid in the development of the whole personality of three- and four-year-old children through blending with the local school systems in Bell County, Middlesboro, and Pineville.

**Early Head Start:** To provide early, continuous, intensive and comprehensive child development services to promote the physical, cognitive, social and emotional growth of infants, toddlers, and pregnant women.

**Children with Special Needs:** A child with special needs can often learn more readily in a group with other children than in a separate group. Children and their families receive a full range of developmental services including education, health, medical, dental, nutrition, mental health, parent involvement, and social services.

**Emergency Services Grant (ESG):** Provides assistance for the homeless and prevention of homeless.

Continued on page 19)



**BELL-WHITLEY COMMUNITY ACTION AGENCY, INC.**  
**(Continued)**

**Workforce Investment Act (WIA Adult):** Delivers tiered levels of services to adults, dislocated workers, and job seekers. Services include On the Job training, Classroom training and Supportive Services. An assortment of resources are used to supply the latest job information, identify interests and aptitudes, help with resume preparation, and enhance career advancement.

Out of area job search and relocation assistance may be arranged. Eligible individuals may receive assistance with tuition, books, fees, and other training related costs. Eligible individuals may be placed with a local business for a paid work experience or on the job training.

**Workforce Investment Act (WIA-Youth):** Assists in-school and out-of- school participants ages 16-21. The assistance includes paid and unpaid work experience, work readiness skills, job shadowing, mentoring, and other leadership development activities. Assistance with tuition, books, and fees as well as supportive services may be provided.

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**BELL-WHITLEY COMMUNITY ACTION AGENCY, INC.**  
**(Continued)**

**Career Resource room:** Computers, copier, phone, fax, resume preparation and job related literature are available to the general public at no cost.

**Repair Affair:** Repair Affair is a one day event to fix up or spruce up homes owned by persons who are elderly or have disabilities and need a little help to maintain their homes.

For more information on volunteering, making a tax deductible contribution of cash or materials, or to find out if you qualify for help in maintaining your home, call the Bell-Whitley CAA office.

**Also Available at the Bell-Whitley Community Action Agency office:**

USDA/Rural Development

Job Sight partners and services located at Pineville Office:

- Kentucky Department for Employment Services (DES)
- Kentucky Department for Vocational Rehabilitation (DVR)
- Southeast Kentucky Community & Technical College admissions counseling (SKCTC)
- Adult Education and Literacy (SKCTC)
- Older Workers programs (Experience Works)
- Job search and placement
- Unemployment Insurance registration
- Student financial aid programs
- Access to support services
- On-The-Job training programs

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**BELL-WHITLEY COMMUNITY ACTION AGENCY, INC.**  
**Bell County JobSight**  
**P O Box 159**  
**129 Pine Street**  
**Pineville, KY 40977**

**Purpose:**

Bell County JobSight at Bell-Whitley CAA, Inc. is the designated one-stop center for Bell County as mandated by the Federal Workforce Investment Act of 1998 (WIA). The purpose of the “one-stop” is to bring together a variety of federal & state employment and supportive service programs to provide a “seamless” service delivery system to jobseekers and employers. All JobSight jobseeker services are free. Most JobSight employer services are free.

**Services Offered:**

The following programs are offered within **Bell-Whitley Community Action JobSight:**

1. Skills Assessment
2. Job Search & Placement
3. In-Demand Job Information
4. GED Classes
5. Certificate & Degree Programs
6. On-the-job training
7. Vocational Rehabilitation
8. Experience Works, Inc. (older workers programs)
9. Southeast Kentucky Community and Technical College (postsecondary & vocational educational programs)
10. Southeast Kentucky Community and Technical College & Bell County Council on Literacy (Adult Education & Literacy services)
11. Kentucky Department for the Blind

(Continued on page 22)

**JOBSIGHT  
(Continued)**

**How to Apply:**

Telephone or visit Bell-Whitley CAA, Inc.

**Funded by:**

Federal, State and local funds.

**Hours:**

Monday-Friday:  
8:00a.m. to 4:30p.m.  
(excluding holidays)

**Contact:**

Bell-Whitley CAA, Inc.  
129 Pine Street  
P.O. Box 159  
Pineville, KY 40977

Phone: (606) 337-3044

Fax: (606)337-1439

E-mail: [www.bell-whitley.org](http://www.bell-whitley.org)

**BETTER BUSINESS BUREAU**  
**1460 Newtown Pike**  
**Lexington, KY 40511**

**Purpose:**

The purpose of the Better Business Bureau is to act as a mutually trusted intermediary between businesses and consumers in order to resolve disputes, to facilitate communication, and to provide information on ethical business practices.

**Services:**

- Provide reports on business firms that will be helpful to you when making purchases.
- Provide information about charity groups and organizations.
- Help resolve consumers' disputes with businesses.
- Promote ethical business standards and voluntary self-regulation of business practices.

**Eligibility:**

Any business or individual.

**How to Apply:**

Telephone or write nearest Better Business Bureau.

**Contact:**

The Better Business Bureau

Phone: (859) 259-1008

Toll Free: 1-800-866-6668

Fax: (859) 259-1639

E-mail: [info@ky.bbb.org](mailto:info@ky.bbb.org)

**BOY SCOUTS  
121 Loki Pass  
London, KY 40741**

**Purpose:**

The purpose of the Boy Scouts of America is to provide an educational program for boys and young male adults to build character, to train in the responsibilities of participating citizenship, and to develop personal fitness.

**Services Offered:**

Scouting programs do various kinds of activities including: family activities, camping, hiking, and fishing. Different troops meet to try out new experiences.

**Eligibility:**

Programs through Boy Scouts of America range in age from 7 – 17 years of age. Contact the local Boy Scout troop for specific information concerning programs and eligibility.

**Funded By:**

Local councils are sponsored by community support, annual Sustaining Membership Enrollment/Friends of Scouting campaign, dues paid by members, money-earning projects, foundation grants, investment income, bequests, endowment gifts, and special contributions.

**How to Apply:**

Contact the District Executive or Council Office

**Contact:**

Boy Scouts  
Kirby Smith  
Phone: (606) 248-2701  
Call for appointment

District Executive  
Bill Sharp  
District Phone: (606) 269-7618  
Email: [wsharp@bsamail.org](mailto:wsharp@bsamail.org)  
Council Phone: (859) 231-7811

District website: [www.mountainlaureldistrict.com](http://www.mountainlaureldistrict.com)

Council website: [www.bgbsa.org](http://www.bgbsa.org)

**CABINET FOR HEALTH & FAMILY SERVICES**  
**Child Support Enforcement**  
**275 East Main Street**  
**Frankfort, KY 40621**

**Purpose:**

The Child Support Enforcement Program is designed to locate noncustodial parents and obtain financial and medical support from them for their children.

**Services Offered:**

- Location of noncustodial parent(s)
- Establishment of paternity
- Establishment of financial and medical support
- Enforcement and collection of support payments
- Enforcement of medical support
- Review and modification of support orders

**Eligibility:**

Both custodial and noncustodial parents may apply for Non-Public Assistance child support services. Families receiving public assistance receive Child Support Enforcement services automatically. Those not receiving public assistance must apply for services.

**How to Apply:**

Contact the child support office serving the county or the office of the county attorney.

**Hours:**

8:00 a.m. to 4:00 p.m.

**Contact:**

Bell County Attorney, Neil Ward  
P O Box 190  
216 Park Avenue  
Pineville, KY 40977  
Phone: (606) 337-3113  
E-mail: [www.bellcoatty.com](http://www.bellcoatty.com)

**CABINET FOR HEALTH AND FAMILY SERVICES**  
**Department for Community Based Services**  
**Family Support**  
**124 Kentucky Avenue**  
**Pineville, KY 40977**

**Purpose:**

To assist the public in utilizing the many resources or services available to them.

**Services Offered:**

- Kentucky Transitional Assistance Program (K-TAP)
- Food Stamps
- Kinship Care
- Family Alternatives Diversion (FAD)
- State Supplementation
- Family Medical
- Adult Medical
- Qualified Medicare Beneficiaries (QMB)

**Eligibility:**

Contact local Department for Community Based Services for the details and requirements of each program.

**How to Apply:**

Call or visit the Department for Community Based Services.

**Funded By:**

Federal and state government.

**Hours:**

Monday – Friday:  
8:00 a.m. to 4:30 p.m.  
(Extended hours available based on need)

**Contact:**

Phone: (606) 337-7055



**CABINET FOR HEALTH AND FAMILY SERVICES**  
**Department for Community Based Services**  
**Protection and Permanency**  
**211 E. Kentucky Avenue**  
**P O Box 66**  
**Pineville, KY 40977**

**Purpose:**

To protect children and vulnerable adults and to promote self-sufficiency and permanency by providing the best regulatory framework and state plan structure possible. To insure maximum flexibility for interpretation and implementation of policy and procedures, which best meet the needs of the community.

**Services Offered:**

- \*Child Protection
- \*Adult Protection
- \*Guardianship Services
- \*Juvenile Services
- \*Adoption Services
- \*Preventative Assistance
- \*Child Care Assistance, either Protective or Preventative Referrals.

**Eligibility:**

Anyone in the caretaking role of children and/or vulnerable adults.

**How to Apply:**

Log onto Kentucky.gov website or contact the local department for Community Based services.

**Funded By:**

State and federal governments.

**Hours:**

Monday-Friday: 8:00 a.m. to 4:30 p.m..

**Contact:**

Phone: (606) 337-6171

**Emergency:**

Phone: (606) 337-6171, Bell Dispatch and/or any other police agency.

**CENTRAL KENTUCKY BLOOD CENTER**  
**3121 Beaumont Centre Circle**  
**Lexington, KY 40513**

**Purpose:**

To save lives by providing blood products of the highest quality  
To patients in Kentucky in an economically sound manner.

**Services Offered:**

Voluntary blood donors provide blood components for transfusion for  
Kentucky patients in almost 70 hospitals in more than

**Eligibility:**

Volunteer blood donors must be at least 17 years of age, in general good  
Health and have a photo I.D.

**Funded By:**

Kentucky Blood Center is a nonprofit community blood bank that is not  
Affiliated with the American Red Cross and is not tax supported.

**Hours:**

To find a donation location near you, visit [www.kybloodcenter.org](http://www.kybloodcenter.org) and  
click on Donate Now or call 800-775-2522

**Contact:**

Kentucky Blood Center  
3121 Beaumont Centre Circle  
Lexington, KY 40513  
Phone: 1-800-775-2522

**CHILDREN'S SEWELL CENTER**  
**Jackson, KY**

**Purpose:**

The Children Sewell Center is a Crisis Unit that deals with children and youth who demonstrate suicidal tendencies, substance abuse, or out-of-control behavior.

**Services Offered:**

- In-House Boarding for 7-14 days for children in crisis
- Counseling
- Child psychologist
- One-on-one evaluations by trained therapist
- 28 day Substance Abuse Program at Cabin Creek for Children up to 17 years old. Contact 1-800-262-7491

**Eligibility:**

Children up to 17-years-old.

**How to Apply:**

Call the Crisis Line.

**Hours:**

Twenty-four hours a day.

**Contact:**

The Sewell Center Crisis Line  
Toll Free: 1-800-262-7491

## CHURCHES

Abundant Harvest Church 337-1242	Calvin
Abundant Life Fellowship 248-6060	Middlesboro
Arjay Community Pentecostal Church 337-8183	Arjay
Beans Fork Baptist Church 248-5450	Middlesboro
Bennett's Fork Baptist Church 248-0012	Middlesboro
Bethel Baptist Church 337-3097	Pineville
Bethlehem Baptist Church 337-9379	Pineville
Binghamtown Baptist Church 248-1678	Middlesboro
Blueridge Baptist Church 337-8363	Pineville
Bride of Christ Ministries 248-5763	Middlesboro
Calvary Chapel Pentecostal Church 337-1700	Kettle Island
Calvary Holiness Church 337-1004	Pineville
Church of Christ 248-6125	Middlesboro
Church of God Mountain Assembly 248-8923	Middlesboro
Church of God Noetown 248-2804	Middlesboro
Church of the True Living God of Holiness 248-6738	Middlesboro
Covenant United Methodist 248-2545	Middlesboro
Community Harvest Tabernacle 337-9319	Calvin
Dunlap Baptist Church 248-3506	Middlesboro
East Cumberland Ave. Baptist Church 248-1628	Middlesboro
Faith Missionary Baptist Church 248-3395	Middlesboro

(Continued on page 31)

**CHURCHES**  
**(continued)**

Faith Temple Church 248-4522	Middlesboro
First Apostolic Church 248-4424	Middlesboro
First Baptist Church of Middlesboro 248-4636	Middlesboro
First Baptist Church of Middlesboro 248-2637	Middlesboro
First Baptist Church of Pineville 337-2040	Pineville
First Christian Church 248-2517	Middlesboro
First Christian Church of Pineville 337-2114	Pineville
First Presbyterian Church 337-2373	Pineville
First Presbyterian Church of Middlesboro 248-2786	Middlesboro
First United Methodist Church 337-3332	Pineville
General Assembly Lighthouse 248-2002	Middlesboro
Greater Tabernacle Baptist Church 248-8782	Middlesboro
Harvest Time House of Prayer 337-9689	Pineville
Light House Sanctuary 248-1812	Middlesboro
Mill Creek Baptist Church 337-5320	Kettle Island
Moss Chapel Baptist Church 337-8188	Pineville
Mount Moriah Baptist Church 248-5228	Pineville
Nazarene First Church 248-0409	Middlesboro
New Hope Baptist Church 248-2288	Middlesboro
Northside Baptist Church 248-0474	Middlesboro

(Continued on page 32)

**CHURCHES**  
**(continued)**

Old Straight Creek Trinity Tabernacle 337-1033	Pineville
Old Yellow Creek Baptist Church 248-5798	Middlesboro
Our Father's House 337-8855	Pineville
Pineville Church of God 337-8194	Pineville
Praise Assembly of God 248-5411	Middlesboro
Red Oak Baptist Church 248-8102	Middlesboro
Riverside Baptist Church 337-9223	Fourmile
Saint Julian Catholic Church 248-2068	Middlesboro
Salvation Army 248-4925	Middlesboro
Southside Baptist Church 248-4094	Middlesboro
St. Mary's Episcopal Church 248-6450	Middlesboro
Straight Creek Pentecostal Church 337-6721	Pineville
Thankful Baptist Church 248-7465	Middlesboro
Trinity Baptist Church 248-0207	Middlesboro
Trinity Full Gospel 337-3767	Pineville
Trinity Pentecostal Lighthouse 337-1069	Pineville
West Cumberland Avenue Baptist Church 248-3979	Middlesboro
West Pineville Baptist Church 337-1154	Pineville
Winchester Avenue Church of God 248-0300	Middlesboro

## COLLEGES AND UNIVERSITIES

### **University of the Cumberlands**

6191 College Station Drive  
Williamsburg, KY 40769  
Phone: (800) 343-1609

### **Eastern Kentucky University**

Corbin Campus  
One Pennington Way  
Phone: (606) 528-0551  
Fax: (606) 528-0655  
Website: [www.eku.edu](http://www.eku.edu)

### **Eastern Kentucky University**

Office of Admissions  
SSB 112 CPO 54  
Richmond, KY 40475-3154  
Phone: (859) 622-2106  
General Information  
Phone: (859) 622-1000  
Fax: (859) 622-8024  
E-mail: [Admissions@eku.edu](mailto:Admissions@eku.edu)

### **KY Tech Corbin Area Tech. Center**

1909 South Snyder Avenue  
Corbin, KY 40701  
Phone: (606) 528-5338  
E-mail: Ronnie R. [Partin@ky.gov](mailto:Partin@ky.gov)

### **Lincoln Memorial University**

Cumberland Gap Parkway  
Harrogate, TN 37752  
Phone: (423) 869-6280  
or  
1-800-325-0900

### **Southeast KY Community and Tech. College**

1300 Chichester Avenue  
Middlesboro, KY 40965  
Phone: (606) 242-2145  
Toll Free: (888) 274-7322  
Fax: (606) 242-3972  
E-mail: [www.secc.kctcs.edu](http://www.secc.kctcs.edu)

### **Southeast KY Community and Tech. College**

Pineville Campus  
U. S. Highway 25E  
Pineville, KY 40977  
Phone: (606) 337-3106  
Fax: (606) 337-5662  
E-mail: [www.secc.kctcs.edu](http://www.secc.kctcs.edu)

### **Southeast KY Community and Tech. College: Commonwealth Educational Opportunity Center:**

1300 Chichester Avenue,  
Room 105  
Middlesboro, KY 40965  
Phone: (606) 248-0177

### **Union College**

310 College Street  
Barbourville, KY 40906  
Phone: 1-800-489-UNION  
Phone: (606) 546-1657

**COMMISSION FOR CHILDREN WITH SPECIAL HEALTH  
CARE NEEDS**

**Hemophilia Program  
529 South Jackson Street  
Louisville, KY 40202**

**Purpose:**

To help patients maintain the best level of health possible by promoting preventive care through periodic evaluations by specialized multidisciplinary teams. To provide financial assistance to patients unable to pay for such care and service.

**Services:**

- Clinics for diagnostic laboratory services, medical evaluation, treatment and referral services
- Comprehensive laboratory evaluation
- Genetic counseling and carrier detection
- Blood products
- Administration of supplies
- Training instruction for home treatment
- Pre-authorized physician visits
- Authorized inpatient, outpatient, and emergency room services
- HIV Antibody testing and AIDS counseling

**Eligibility:**

Determined by financial status, family size, outstanding medical expenses, and the severity of the disease.

**How to Apply:**

Write or telephone the Commission.

**Contact:**

Kentucky Commission for Handicapped Children  
Louisville, KY

Phone: (606) 588-8047 or 1-800-334-8635, Ext. 8047

or

University of Kentucky Hemophilia Treatment Center  
(Servicing patients in Central and Eastern Kentucky)  
740 South Limestone Street  
Kentucky Clinic Room J-457  
Lexington, KY 40536-0284

Phone: (606) 257-6033 or 1-800-333-7359 or (859) 257-9822

Susan M. Peterson, ARNP [smpete1@uky.edu](mailto:smpete1@uky.edu)

Elizabeth Lewis, RN, CPON [ejlewi2@uky.edu](mailto:ejlewi2@uky.edu)

Desha Scanlon, MSW [mdscan0@uky.edu](mailto:mdscan0@uky.edu)

Leeta Williams, CCSHCN [lrwill3@uky.edu](mailto:lrwill3@uky.edu)



**COMMONWEALTH EDUCATIONAL OPPORTUNITY CENTER**  
**Southeast Community and Technical College**  
**1300 Chichester Avenue, Room 319**  
**Middlesboro, KY 40965**

**Purpose:**

The mission of the Commonwealth Educational Opportunity Center is to increase the educational attainment level and college-going rate of adults residing in Bell, Harlan and the surrounding counties. We encourage and assist adults who desire to enroll or to re-enroll in postsecondary education to become enrolled by:

- Providing information on educational programs and financial assistance opportunities.
- Assisting with admissions and financial aid applications.
- Counseling with regard to academic and career options.
- Providing educational support services and referrals to enable successful enrollment in and completion of a program of postsecondary education.

The Commonwealth Education Opportunity Center encourages and assists both those adults who have never attended college to enroll for the first time and those who have not completed a college education to re-enroll. By furthering and completing a college education, these adults can improve their job skills and career options; thus increasing their employability.

Many of the adults we serve qualify for the Federal Pell Grant and student loans. We assist these individuals in completing the necessary forms and applications that determine their eligibility to receive financial assistance.

The goal of the Commonwealth Educational Opportunity Center is to assist adults to become successfully enrolled in a program of postsecondary education.

**Services:**

Financial aid application assistance, college admissions assistance, career counseling and academic advising.

**Eligibility:**

Anyone interested in enrolling into any postsecondary institution

**Hours:**

Call for an appointment.

**Contact:**

Stephanie Burkhart  
Phone: (606) 248-0177

**CUMBERLAND VALLEY DISTRICT HEALTH DEPARTMENT**  
**Home Health Services**  
**1275 N. 25<sup>th</sup> Street**  
**Middlesboro, KY 40965**

**Purpose:**

To deliver quality care in the home to individuals living in Bell, Harlan, Clay, Jackson, and Rockcastle Counties.

**Services Offered:**

- Skilled Nursing, Registered Nurses
- Private Duty Nursing
- Physical Therapy
- Home Health Aide/Home Making
- Occupational Therapy
- Medical Social Services

**Eligibility:**

Individuals must have a physician referral for specific services.

**How to Apply:**

Referral from a physician.

**Contact:**

Cumberland Valley District Health Department  
Home Health Services  
Phone: (606) 248-7227

**DAY CARE CENTERS IN BELL COUNTY**

**A to Z Learning Center**

223 Chester Avenue  
P O Box 2685  
Middlesboro, KY 40965  
Director: Sherrell Cole  
Phone: (606) 248-3571  
Ages: Infant- School Age

**Gateway Christian School**

N 25<sup>th</sup> Street  
Middlesboro, KY 40965  
Director: Jawanna Jackson  
Phone: (606) 248-1877  
Ages\*: 3, 4, 5 year olds  
\* Must be enrolled at Gateway

**Clear Creek Child Development Ctr.**

300 Clear Creek Road  
Pineville, KY 40977  
Director: Jackie Lefevers  
Phone: (606) 337-1758

**Gateway Blessed Beginnings**

Nursery: infants/toddlers  
Ages: 0-3 years old  
Phone: 248-1877  
\*Must be enrolled at Gateway  
Ages: Infant – School Age

**Mill Creek Baptist Church  
Day Care Center**

HC 86, Box 1262  
Stoney Fork, KY 40988  
Director: Della Whitehead  
Phone: (606) 337-5320  
Ages: Infant - School Age

**Frakes Community Day Care Center**

Partin House, Happy Hollow  
Frakes, KY 40940  
Director: Latha Hubbard  
Phone: (606) 337-1515  
Ages: 2 months – 12 years

\*For hours of operation or more information, call the number listed for each center.

**COOPERATIVE CHRISTIAN MINISTRY**  
**2124 Cumberland Avenue**  
**P O Box 721**  
**Middlesboro, KY 40965**

**Purpose:**

The member churches of the Cooperative Christian Ministry work in partnership to provide services to the community.

**Services Offered:**

- Food Pantry
- Medical-Related Assistance and Transportation (gasoline)
- Rent and Utility Assistance
- Clothing Room
- (Mon.–Thurs. 9:00 a.m. -12:00 p.m./1:00 p.m. – 2:30 p.m.)
- Transient Ministry
- Guidance, Advocacy, and Referral
- Christmas Toys Project

**Eligibility:**

Individual must complete an Intake Application. Services are based on the needs of residents within the 40965 zip code. Contact CCM For eligibility requirements and information on other services.

**Hours:**

Monday – Thursday:

9:00 a.m. to 12:00 p.m. / 1:00 p.m. to 3:00 p.m.

Friday:

9:00 a.m. to 12:00 p.m.

**Contact:**

Phone: (606) 248-8022

Fax: (606) 248-8022

**Crossroad Treatment Center  
Alcoholism & Drug Abuse Center  
P O Box 568  
610 American Greeting Road  
Corbin, KY 40702**

**Purpose:**

Thirty (30) day treatment facility (residential) for alcohol and drug Dependence.

**Services Offered:**

Group and individual counseling  
Thirty days residential (live-in) treatment  
AA/NA Big Book study twelve step program  
For males only

**Eligibility:**

Pass assessment. Face to face interview.

**How to Apply:**

Phone (606) 526-9552

**Funded By:**

Cumberland River Comprehensive Care Center

**Hours:**

Treatment—Twenty-four (24) hours/seven days a week service  
Interview (pre-arranged) - Monday through Saturday:  
8:00 a.m. to 4:00 p.m.

**Contact:**

Phone: (606) 526-9552

**CUMBERLAND GAP NATIONAL HISTORICAL PARK**  
**US 25 E South**  
**P O Box 1848**  
**Middlesboro, KY 40965**

**Purpose:**

To commemorate the westward migration of the pioneers who traveled the Wilderness Road from the Eastern States into Kentucky and the Mid-West.

**Services Offered:**

- Camping
- Hiking (70 miles of hiking trails)
- Pinnacle Drive and Overlook
- Historic Sites (historic Hensley Settlement and Civil War site)
- Horse Trails
- Picnicking
- Visitor Center and Museum
- Wilderness Backpacking
- Cave Tours
- Hensley Settlement Tours

**Eligibility:**

Anyone

**How to Apply:**

Visit or call the Visitor's Center for more information.

**Hours:**

The Cumberland Gap National Historical Park is open year round.

Visitor Center:

Memorial Day to Labor Day: 8:00 a.m. to 5:00 p.m.

September to Mid June: 8:00 a.m. to 5:00 p.m.

Visitor Center closed December 25 (remainder of park open)

**Contact:**

Phone: (606) 248-2817 for additional information.

Email: [CUGA\\_Superintendent@nps.gov](mailto:CUGA_Superintendent@nps.gov)

**CUMBERLAND RIVER COMPREHENSIVE CARE**  
**110 Kentucky Avenue**  
**P O Box 571**  
**Pineville, KY 40977**

**Purpose:**

The Center is responsible for providing mental health services. It offers a comprehensive network of services for the alcoholic and alcohol abuser and to the persons with problems related to drug abuse.

**Services Offered:**

- Outpatient Service
- Inpatient Service
- Family Preservation
- Therapeutic Rehabilitation
- Emergency Services
- Children's Services
- Alcohol and Drug Abuse Therapy  
(Crossroads and Independence House)
- Consultation and Counseling
- Alternative Intermediate Services for the Mentally Disabled
- Transitional Living
- Impact Program
- Respite Care

**Eligibility:**

Anyone in Bell, Clay, Harlan, Jackson, Knox, Laurel, Rockcastle and Whitley Counties with a need for the services offered.

**How to Apply:**

Call for an appointment.

**Hours:**

Monday – Friday:  
8:00 a.m. to 4:30 p.m.

**Funded By:**

State, Federal, and Local funds

(continued on page 42)

**CUMBERLAND RIVER COMPREHENSIVE CARE OFFICES  
(Continued)**

**Outpatient Offices**

**Contacts:**

Barbourville Office..... (606) 546-3104  
Corbin Office.....(606) 528-7010  
Benham Office..... (606) 848-5444  
Harlan Office.....(606) 573-1624  
Pineville Office..... (606) 337-6137  
Middlesboro Office..... (606) 248-4949  
Whitley County Office..... (606) 549-1440  
Rockcastle County..... (606) 256-2129  
Jackson Office..... (606) 287-7137  
Independence House..... (606) 523-9386  
London Office..... (606) 864-2104  
Manchester Office..... (606) 598-5172

**Inpatient Office**

**Contacts:**

Crossroads Alcohol & Drug Center..... (606) 864-6332  
Independence House Alcohol & Drug Abuse Center...(606) 523-9386

**Emergency:**

Twenty-four (24) hour **HOTLINE**.....(606) 864-2104

**After 4:30 pm Crisis Lines:**

Adult: 1-888-435-7761  
Children: 1-877-454-3702



**CUMBERLAND RIVER COMPREHENSIVE CARE**  
**Independence House**  
**Alcohol and Drug Abuse Center for Women**  
**3110 Cumberland Falls Highway**  
**Corbin, KY 40701**

**Purpose:**

Individual and group therapy in a social setting for women ages 18 and over.

**Services Offered:**

- \* Comprehensive care for the heavy drinker or alcoholic female.
- \* Comprehensive care for women with drug habits.

**Eligibility:**

Any female with a drug or alcohol problem.  
Pregnant and postpartum females have priority.  
Must have two forms of ID:  
One social security card  
One picture ID

**How to Apply:**

Call in referrals to put name on waiting list.

**Funded By:**

Cumberland River Comprehensive Care Centers

**Hours:**

Treatment: 24 hour service.  
Interview (pre-arranged by referral only)  
Monday – Friday: 8:00 a.m. to 4:00 p.m.

**Contact:**

Independence House  
Phone: (606) 523-9386

**EQUAL EMPLOYMENT OPPORTUNITY**  
**Kentucky Commission on Human Rights**  
**Equal Employment Opportunity Office**  
**332 W. Broadway, 7<sup>th</sup> Floor**  
**Louisville, KY 40202**

**Purpose:**

The Kentucky Civil Rights Act prohibits discrimination based on regard to race, color, religion, national origin, sex, age (40 and over), disability or smoking status. The Kentucky Civil Rights Act prohibits discrimination by employers of eight (8) or more (fifteen (15) or more in disability cases), labor organizations, employment agencies, and licensing agencies.

**Services Offered:**

If you believe that you have been discriminated against in any of the following areas, you may contact the Kentucky Civil Rights Act:

- Recruitment
- Hiring
- Placement
- Promotion
- Transfer and Apprenticeship
- Compensation
- Layoff
- Termination
- Physical facilities
- Benefits
- Terms, Conditions, or Privileges of Employment

**Contact:**

Kentucky Commission on Human Rights

Toll Free Phone: 1-800-292-5566

Fax: (502) 595-4801

**EQUAL HOUSING OPPORTUNITY**  
**Kentucky Commission on Human Rights**  
**Equal Housing Office**  
**332 W. Broadway, 7<sup>th</sup> Floor**  
**Louisville, KY 40202**

**Purpose:**

To assist the residents of Kentucky in obtaining equal opportunity in their search for housing and to protect residents' right to enjoy the use of owned or rented property without discrimination.

**Services Offered:**

Kentucky law provides that it is unlawful for real estate brokers, salespersons, operators, builders, developers, financial institutions, or insurers to discriminate in sales, rentals, leases, listings, negotiations, or inspections; in terms, rates, privileges or conditions of financing; in receiving and transmitting offers to purchase or rent- by representing that real property is not available for inspection, sale or rental, when in fact it is. Kentucky law also protects citizens from harassment in the housing context based on race, color, religion, sex, familial status, disability, or national origin.

**Contact:**

If you feel you have been discriminated against in any of the above categories, you may contact the Equal Housing Office of the Kentucky Commission on Human Rights for more information.

Kentucky Commission on Human Rights  
Toll Free: 1-800-292-5566

**CUMBERLAND TRAILS UNITED WAY**  
**P O Box 2092**  
**106 N. 20<sup>TH</sup> Street**  
**Middlesboro, KY 40965**

**Purpose:**

To provide financial assistance to local nonprofit organizations.  
Serving the people in six counties (when monies are available).

**Services Offered:**

- Money distributed to organizations involved with Health and Human
- Services,
- Youth Services,
- Handicapped care,
- Elderly care, and homeless and abused citizens.

**Eligibility:**

Any nonprofit organization. (501(c)3)

**How to Apply:**

Call or write Cumberland Trails United Way for an application.

**Funded By:**

Donations and Fund Raising.

**Hours:**

Hours vary; leave message on answering machine.

**Contact:**

United Way Office  
P O Box 2092,  
Middlesboro, KY 40965  
Phone: (606) 248-5603  
Fax: (606) 248-0110  
Barbara Tuck,  
Executive Director

**CUMBERLAND VALLEY AREA DEVELOPMENT DISTRICT**  
**342 Old Whitley Road**  
**London, KY 40743-1470**

**Purpose:**

Kentucky's 120 counties are grouped into 15 regions known as Area Development Districts or ADDs. Each of the ADDs are governed by a board of directors consisting of the county judge executives, mayors, and citizen members. Although ADDs are public bodies, by Kentucky law, ADDs are not State agencies or governmental agencies on any level. Instead, ADDs function as partnerships of local units of government. Each ADD has a staff made up of professionals with a wide range of backgrounds in such areas as economic development, planning, management, and human services. By having access to the expertise of the ADD staff, local governments are collectively able to utilize a professional staff that many counties and cities could not otherwise afford.

**Services Offered:**

ADDs provide a means by which local elected officials and citizens work together to provide planned growth and development of their area. Therefore, an ADD is a regional organization that assists in the formulation and implementation of human resource and infrastructure related plans. The plans and recommendations made by an ADD represent professional advice only. Through its professional staff, Cumberland Valley Area Development District also provides technical and management assistance to local communities on a broad range of topics and program areas. Examples of topics and program areas include:

Water/Sewer Planning & Development	Geographic Information Systems
Economic Development	National Care-giver Program
Transportation Planning	Recreation Planning
Planning and Zoning	Tourism Planning
Personnel Administration	Financial Administration
Job Opportunities and Basic Skills	Ombudsman
Aging Programs Implementation	Assessment Services
Case Management Services	Family Preservation
PCAP	Seniors Employment Program

**Contact:**

Cumberland Valley ADD  
P O Box 1740  
342 Old Whitley Road  
London, KY 40743-1740  
Phone: (606) 864-7391  
Fax: (606) 878-7361  
E-mail: [cvadd@cvadd.org](mailto:cvadd@cvadd.org)  
Website:<http://www.cvadd.org>

**FAMILY LIFE ABUSE CENTER  
P O Box 674  
Mt. Vernon, KY 40456**

**Purpose:**

To provide safe, temporary shelter to victims of domestic violence and their minor children.

**Services Offered:**

We provide a safe and secure facility in which the identity and location of those in residence will remain confidential. Food, clothing, transportation, comprehensive referral services, counseling, and support services are available for victims and their children. We also provide community education and awareness programs that emphasize the prevention of domestic violence.

**Eligibility:**

The individual must be a victim of domestic violence or the minor child of a victim. Participants must be willing to abide by program guidelines and have the ability to take primary care of themselves and their dependents within a communal living facility. We provide services to the Cumberland Valley Area Development District, which includes the counties of Rockcastle, Jackson, Clay, Bell, Harlan, Laurel, Whitley, and Knox. We do provide shelter to victims throughout Kentucky and those, if necessary, that are not in our direct service area.

**How to Apply:**

There is no application process. Those in need of service may contact our toll free crisis or business line to access the program.

**Funded By:**

We are a program of the Christian Appalachian Project and receive funding from the Commonwealth of Kentucky allocated by the Kentucky Domestic Violence Association.

**Hours:**

Emergency shelter and the crisis line are manned twenty-four hours a day, seven days a week, three hundred sixty-five days per year.

**Contact:**

Family Life Abuse Center  
Crisis Line: 1-800-755-5348  
Business Line: (606) 256-9511  
Outreach/Court Advocates: (606) 256-0591

## FAMILY RESOURCE CENTERS

### **Bell County School System:**

Doris Cooper, FRC District Coordinator  
Phone: (606) 337-7051

Recovery School  
Phone: (606) 337-9857

Bell Co High Youth:  
Phone: (606) 337-8827

Right Fork:  
Phone: (606) 337-1075

Frakes:  
Phone: (606) 337-7299

Yellow Creek:  
Phone: (606) 248-0547

Lone Jack:  
Phone: (606) 337-7895  
Page:  
Phone: (606) 337-6317

### **Middlesboro School System:**

East End Intermediate/West End Elementary  
Phone: (606) 242-8846

Middlesboro High School:  
Phone: (606) 242-8837

Middlesboro Middle School:  
Phone: (606) 242-8890

### **Pineville City School System:**

Phone: (606) 337-4388

**DRUG/ALCOHOL TREATMENT AGENCIES  
FOR ADOLESCENTS**

**Baptist Regional Medical Center**

Substance Abuse and Psychiatric Treatment

1 Trillion Way, Corbin, KY 40701.....(606) 528-1212

**Charter Counseling Center**

3050 Rio Dosa Drive, Lexington, KY 40502.....1-800-753-HOPE

**Cumberland Hall Hospital**

219 West 17<sup>th</sup> Street, Hopkinsville, KY 42240.....1-800-467-4061

**Cumberland River Comprehensive Care**

Pineville, KY 40977.....(606) 337-6137

**Jefferson Hospital**

2700 River City Park Road, Jefferson, IN 47130..... 1-800-343-6722

**Lincoln Trail Hospital**

Radcliff, KY 40160.....1-800-221-7893

**St. Elizabeth Medical Center North Unit**

401 E. 20<sup>th</sup> Street, Covington, KY 41014.....(859) 292-4148



**EAST KENTUCKY CHILD CARE COALITION**

**Central Office  
P O Box 267  
1835 Big Hill Road  
Berea, KY 40403  
1-800-548-4599  
(859) 986-5896**

**Purpose:**

Child Care Resource and Referral professionals provide training and assistance to local groups or individuals who are interested in developing childcare in their communities.

**Services Offered:**

- Providers receive training in child development issues, guidance/discipline, nutrition, health and safety, administrative operations, activities, and CDA subject areas.
- Resource for information and materials.
- News bulletins.
- Regular updates pertaining to resource availability, public issues of importance and events related to child care.
- Professional development newsletters.
- Lending libraries (books, videos, toys and more).
- Help with child care costs and eligibility determination through the Child Care Assistance Program.
- Locating quality childcare providers.
- Matching families to available child care resources.
- Individual counseling about child care options.
- Food Program Sponsorship available.

**How to Apply:**

Phone or come by the office in your area.

**Hours:**

Monday – Friday:  
8:00 a.m. to 4:30 p.m.

**Contact:**

Cumberland Valley Office:  
P O Box 927  
Barbourville, KY 40906  
Phone: (877) 484-5780  
Phone: (606) 546-4874  
Pineville Office: DCBS  
Pineville, KY 40977  
Phone: (606) 337-7055

Williamsburg Office:  
P. O. Box 1189  
Williamsburg, KY 40769  
Phone: (606) 539-9040  
Fax: (606) 546-4863

**(E.K.C.E.P.)  
EASTERN KENTUCKY CONCENTRATED  
EMPLOYMENT PROGRAM  
P O Box 159  
129 Pine Street  
Pineville, KY 40977**

**Purpose:**

EKCEP is a private, not-for-profit employment and training agency serving Eastern Kentucky since 1968. The agency works with the region's disadvantaged and unemployed to develop skills essential to enter or return to the work force.

**Services Offered:**

- WIA Title I Adult Program
- WIA Title I Youth Program

**Eligibility:**

Participant must meet all guidelines as required by the particular program to which they have applied.

**Funded By:**

Work Force Development Cabinet/ Department of Labor, with Job Training Partnership Act (WIA) Funds.

**Hours:**

Monday - Friday: 8:00 a.m. to 4:30 p.m.

**Contact:**

Craig Brock, WIA Director  
Phone: (606) 337-3044

**EDUCATION CABINET**  
**Office of Employment & Training**  
**725 N. 19<sup>TH</sup> Street**  
**Middlesboro, KY 40965**

**Purpose:**

Kentucky's Education Cabinet integrates the missions of various government agencies and private partnerships to provide support for those who have lost their jobs, to foster lifelong learning through adult and continuing education, to enable people with disabilities to find and keep jobs, and to give workers and companies the tools to compete in a changing, competitive economy.

**Services Offered:**

- Job search assistance
- Job counseling, testing, and training
- Unemployment insurance
- Veterans Program

**Eligibility:**

The above stated services available to the general public. You must meet requirements for unemployment insurance.

**How to Apply:**

Come by the office or apply online at [www.oet.ky.gov](http://www.oet.ky.gov)

**Hours:**

Monday:	7:30 a.m. to 6:00 p.m.
Tuesday – Thursday:	8:00 a.m. to 5:00 p.m.
Friday:	8:00 a.m. to 12:00 noon

**Contact:**

Cathy Owens  
Workforce Development Manager  
Phone: (606) 248-2792  
Fax: (606) 248-8483

**EXPERIENCE WORKS**  
**P O Box 385**  
**Booneville, KY 41314**

**Purpose:**

To help individuals 55 years old and over secure jobs in the private sector.

**Services Offered:**

Taber/Sage testing  
Work Experience contract funds  
Resume writing  
Job Readiness classes

**Eligibility:**

Age 55 and over.  
Meet federal income guidelines.

**How to Apply:**

Obtain a referral through Bell County JobSight.

**Funded By:**

Federal government.

**Hours:**

Monday through Friday  
8:30 a.m. to 5:00 p.m.

**Contact:**

Kip Sears  
210 N. Kentucky Street, Suite #2  
Corbin, KY 40701  
Phone: (606) 464-3680  
Phone 1-888-464-3680 (toll free)  
Fax: (606) 464-3682

**FAMILY HOME HEALTH CARE SERVICES, INC.**  
**P O Box 236**  
**Middlesboro, KY 40965**

**Purpose:**

To provide Home Health Care to individuals upon referral from their physician.

**Services Offered:**

- Skilled nursing
- Physical Therapist
- Occupational Therapist
- Speech Therapist
- Social Workers
- Chemotherapy
- TPN
- Pediatrics
- Infusion Therapy Team
- Ventilator Care
- Obstetric Care
- Home health aides/homemakers
- Waiver and respite services
- Medical supplies
- Rural Health Clinic

**Eligibility:**

All individuals must have a physician referral for specific services. Home & Community Based waver services are provided to eligible Kentucky & Tennessee residents.

**How to Apply:**

Referral from a physician

**Hours:**

8:00 a.m. to 4:30 p.m.

24-hour nurse on-call for current patients

**Contact:**

1810 W. Cumberland Avenue, 3<sup>rd</sup> Floor

Middlesboro, KY 40965

Phone: (606) 248-1062 or 1-800-528-4029

**FIRST PRESBYTERIAN CHURCH OF PINEVILLE**  
**P O Box 607**  
**Pineville, KY 40977**

**Purpose:**

To coordinate church ministries with service programs in the local area.

**Services Provided:**

Sustenance (food, shelter, etc.) for persons in the local area who are facing crisis situations (as funds allow).

**Eligibility:**

Anyone who can show a need for services.

**How to Apply:**

Come to Church office at 507 Kentucky Ave.

**Funded By:**

Church budget allocations and offerings.

**Hours:**

Monday – Friday:	1:00 to 6:00 p.m.
Answering machine:	Anytime

**Contact:**

Phone: (606) 337-2373

**GIRL SCOUTS  
P O Box 2751  
Middlesboro, KY 40965**

**Purpose:**

To give girls from all segments of American life a chance to develop their potential, to make friends, and to become a vital part of their community. Working in partnership with adult volunteers, scouting opens up a world of opportunity for girls.

Girl Scouts is a volunteer driven organization. There is an on-going need for adult volunteers with short-term and long-term positions available. Training and program resources are provided.

**Services Offered:**

The program is a continuous adventure in learning that offers every girl a broad range of activities that address both her current interests and her future role as a woman. Through activities that stimulate self-discovery, girls are introduced to the excitement of the worlds of science, art, the outdoors, and people.

**Eligibility:**

The program is open to all girls ages 5 through 17 (or in kindergarten through grade 12) who subscribe to its ideals as stated in the Girl Scout Promise and Law.

**How to Apply:**

Contact the Girl Scout Council to find out about local Girl Scout troops.

**Contact:**

Cathy Eldahan  
Girl Scouts Wilderness Road Council  
118 N. 18<sup>th</sup> Street (Salvation Army Bldg.)

Phone: (606) 248-1766

Fax: (606) 248-1429

Email: [middlesboro@gswrc.org](mailto:middlesboro@gswrc.org)

**GOODWILL DONATION CENTERS AND STORE**  
**710 U S Hwy 25E North**  
**Middlesboro, KY 40965**

**Purpose:**

It is Goodwill's goal to provide reasonably priced merchandise while maximizing the return on goods donated and sold. Proceeds from selling used goods support the services offered to help people with disabilities or other disadvantages achieve and maintain employment to gain a better quality of life.

**Services Offered:**

- Clothing, shoes, furniture, books and other household items sold at modest prices.
- Employment, job training, literacy tutoring, and other services provided to people with disabilities.

**Hours:**

Monday – Saturday:  
9:00 a.m. to 6:00 p.m.

Sunday:  
1:00 p.m. to 6:00 p.m.

**Contact:**

Middlesboro:  
710 U S Hwy 25 E North  
Phone: (606) 248-2529

Corbin:  
668 E. Cumberland Gap Parkway  
Phone: (606) 526 1298

Harlan:  
108 Village Square Road  
Phone: (606) 573-6606

Barbourville:  
Dream Factory  
110 Barbourville St.  
Barbourville, KY 40906  
Phone: (606) 545-3070

Williamsburg:  
729 W. Highway 92  
Williamsburg, KY 40769  
Phone: (606) 549-0030



**GOVERNMENT OFFICES**  
**Bell County**

Bell County Circuit Court Clerk, Farmer Helton Judicial  
Center.....(606) 337-2942

Bell County Court Clerk, Courthouse Square.....(606) 337-6143

Bell County Cooperative Extension Office, 101 Court House  
Square.....(606) 337-2376

Bell County District Court Judge, Farmer Helton Judicial  
Center.....(606) 337-1149

Bell County Judge Executive, Courthouse Square.....(606) 337-3076

Court Designated Worker, Farmer Helton Judicial Center...(606) 337-1967

Emergency Management, Courthouse Square.....(606) 337-6176  
(emergency number)  
(606) 337-1012  
(non-emergency number)

PVA/Tax Commissioner Office, Courthouse Square.....(606) 337-2720  
(606) 248-3715

Small Claims Court, Farmer Helton Judicial Center.....(606) 337-2942

**GOVERNMENT OFFICES**  
**City of Middlesboro**

Bell County Court Clerk, Cumberland Ave.....	248-1172
Building Inspector, Lothbury Avenue.....	248-5670
City Clerk, City Hall Building.....	248-5670
Circuit Clerk, Lothbury Avenue.....	248-0532
Fire Department, W. Cumberland.....	248-4664
Fire Chief, 215 N. 20 <sup>th</sup> Street.....	242-2332
Fire Department Emergency Calls, 215 N. 20 <sup>th</sup> .....	248-2121
Housing Codes Officer, Lothbury Avenue.....	248-5670
Mayor's Office, Lothbury Avenue.....	248-5670
New Treatment Plant, Old Pineville Pike.....	248-7625
Police Department, Chief's Office.....	248-2020
Police Department Emergency.....	911
Sewerage Office, Lothbury Avenue.....	248-5670
Street Department, Industrial Park.....	248-4601
Tax Assessor, Lothbury Avenue.....	248-3715

**GOVERNMENT OFFICES**  
**City of Pineville**

Bell County Sheriff's Office, Courthouse.....(606) 337-3102  
Bell County Volunteer Fire Department, Courthouse...(606) 337-6174  
City Clerk, 212 Virginia Avenue.....(606) 337-2958  
City Hall, Walnut Street.....(606) 337-2958  
Court Designated Worker.....(606) 248-5811  
Dispatching Service, Courthouse.....(606) 337-6174  
Fire Department, Virginia Avenue.....(606) 337-7000  
Mayor's Office, Walnut Street.....(606) 337-2207  
Police Department, 100 Kentucky Avenue.....(606) 337-2345  
Sewage Treatment Plant, 799 Stewart Branch Road.....(606) 337-6614

**HEALTH SERVICE ORGANIZATIONS  
(NON-LOCAL)**

**Alzheimers**

Related Disorders  
Phone: 1-800-272-3900

**American Heart Association**

4708 Papermill Drive  
Knoxville, TN 37909  
Phone: (865) 588-7646

**American Cancer Society**

871 Weisgarber Road  
Knoxville, TN 37909  
Phone: (865) 584-1668

**American Lung Association**

2125 Peters Road, Suite 106  
Knoxville, TN 37923-5217  
Phone: (865) 691-7228

**American Cancer Society**

402 Coomer Street  
Somerset, KY 42503  
Phone: (606) 679-6143

**Arthritis Foundation**

2125 Peters Road  
Knoxville, TN 37923  
Phone: (865) 470-7909

**American Cancer Society**

Medical Arts Building  
1109 Eastern Parkway  
Louisville, KY 40217  
Phone: (502) 459-1867

**Arthritis Foundation**

Kentucky Chapter  
1381 Bardstown Road  
Louisville, KY 40217  
Phone: (502) 585-1866

**American Diabetes Association**

6906 Kingston Pike, Suite 201  
Phone: 1-800-342-2383  
Knoxville, TN 37919

**Kidney Foundation**

4450 Walker Blvd., Suite 2  
Knoxville, TN 37917  
Phone: (865) 688-5481

**American Diabetes Association**

Kentucky Affiliate, Inc.  
350 Elaine Drive  
Lexington, KY 40504  
Phone: (606) 293-0722

**Kentucky School for the Blind**

1867 Frankfort Ave  
Louisville, KY 40206  
Phone: (502) 897-1583

**American Foundation for the Blind**

15 West 16<sup>th</sup> Street  
New York, NY 10011  
Phone: (212) 620-2000

**Kidney Foundation/Central KY**

1718 Alexander Drive  
Lexington, KY 40504  
Phone: (859) 277-8259

(Continued on page 63)

**HEALTH SERVICE ORGANIZATIONS  
(NON-LOCAL)  
(Continued)**

**Leukemia Society of America, Inc.**

200 South Broadway  
Louisville, KY 40201  
Phone: (502) 584-8490

**Muscular Dystrophy Assoc. America**

Central KY Chapter  
1157 New Circle Road, NE  
Lexington, KY 40505  
Phone: (859) 299-6760

**National Association of Mental Health**

Oronoco Street  
Arlington, VA 22201  
Phone: (703) 683-4202

**National Cancer Institute**

Building 31, Room 10A-20  
Bethesda, MD 20014  
Phone: (301) 496-6756

**National Easter Seal Society**

For Crippled Children and Adults  
2023 West Ogden Avenue  
Chicago, IL 60612  
Phone: 1-800-333-7359

**National Multiple Sclerosis Society**

556 North Broadway  
Lexington, KY 40508  
Phone: (606) 278-6173

**HEALTH SERVICE ORGANIZATIONS  
(KNOXVILLE, TENNESSEE)**

**Abercrombie Breast Center**

930 Emerald Avenue, Suites 512-514  
Knoxville, TN 37917

Or

1112 Weisgarber Road  
Knoxville, TN 37909  
Phone: (865) 637-2851

**American Diabetes Association**

6906 Kingston Pike, Suite 201  
Knoxville, TN 37919  
Phone: 1-800-341-2383

**American Red Cross**

6921 Middlebrook Pike  
Knoxville, TN 37901  
Phone: (423) 584-2999

**Birth Defects Evaluation Center**

1924 Alcoa Highway  
Knoxville, TN 37920  
Phone: (865) 971-3183

**Cerebral Palsy Center**

241 Woodland Avenue  
Knoxville, TN 37901  
Phone: (865) 523-0491

**Crippled Children's Service**

2018 Clinch Avenue  
Knoxville, TN 37916  
Phone: (865) 546-7711

**Cystic Fibrosis Foundation**

4004 Hillsboro Road, Suite 229  
Knoxville, TN 37918  
Phone: (865) 521-7734

**East TN Children's Rehab. Center**

8042 Gleason Road  
Knoxville, TN 37918  
Phone: (865) 690-8961

**Epilepsy Foundation of Greater  
Knoxville**

1407 E. Fifth Ave  
Knoxville, TN  
Phone: (865) 522-4991

**Juvenile Diabetes Foundation**

433 Sevier Avenue  
Knoxville, TN 37917  
Phone: (865) 544-0768

**National Kidney Foundation**

4450 Walker Blvd, Suite 2  
Knoxville, TN 37919  
Phone: (423) 688-5481

**Knox County Health Department**

Cleveland Place  
Knoxville, TN 37917  
Phone: (865) 215-5170

**Knoxville Area Comm. Center  
for the Deaf**

146 Maryville Pike  
Knoxville, TN 37920  
Phone: (865) 573-5640  
Voice Line: (865) 579-0830

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**HEALTH SERVICE ORGANIZATIONS  
(KNOXVILLE, TENNESSEE)  
(Continued)**

**Knoxville Area Diabetes Assn.**  
8906 Kingston Pike  
Knoxville, TN 37901  
Phone:

**Multiple Sclerosis Society**  
6324 Papermill Drive  
Knoxville, TN 37912  
Phone: (865) 470-9933

**Knoxville Area Mental Health Assn.**  
110 Westfield Rd., Suite 3  
Knoxville, TN 37919  
Phone: (865) 584-6736

**Peninsula Psychiatric Hospital**  
P O Box 2000  
2347 Jones Bend Road  
Knoxville, TN 37919  
Phone: (865) 970-9800  
Toll Free: 1-800-526-8215

**Lupus Foundation of America**  
5612 Kingston Pike  
Knoxville, TN 37901  
Phone: (865) 692-9825

**Poison Control Center**  
1925 Alcoa Highway  
Knoxville, TN 37260  
Phone: (865) 742-0837

**March of Dimes National Foundation**  
602 Gay Street  
Knoxville, TN 37901  
Phone: (865) 689-7363

**Medic Regional Blood Center**  
1601 Ailor Avenue  
Knoxville, TN 37921  
Phone: (865) 524-3074

**Muscular Dystrophy Association**  
4611-A Central Avenue Pike  
Knoxville, TN 37912  
Phone: (865) 688-6880

## **HENDERSON SETTLEMENT INC.**

**Frakes, KY 40940**

### **Purpose:**

Henderson Settlement's mission is to provide basic needs (food, clothing, housing, education, transportation, jobs) to the families in the Laurel Fork Valley and relate all these persons to Jesus Christ thru our ministries and by example. Our ministries meet the needs of children, youth and adults.

### **Services Offered:**

- Volunteers in Mission Program
- Mission Education and Retreat Programs
- Agriculture (cattle, apple orchard and greenhouses)
- Log House Craft Shop
- Thrift Stores (used clothing stores)
- Community Services (food pantry, transitional housing, Community assistance)
- Education (library, tutoring)
- Youth Ministries (after school and youth center programs)
- Maternal Infant Health Outreach Workers (MIHOW)
- Recreation (summer day camp, gym, pool and sports)
- Children's Day Care
- Senior Care (daycare and lay health programs)
- Non-Emergency Medical Transportation
- Fellowship Lunch
- 4-H Club

### **Eligibility:**

We serve Bell and Whitley counties in KY and Claiborne and Campbell Counties in TN. Our thrift stores at Henderson Settlement and White Oak, TN are open to the public.

### **Hours:**

Monday – Friday  
8:00 a.m. to 4:30 p.m.

### **Contact:**

For more information:

Phone: (606) 337-3613 (Office)

(606) 337-7729 (Community Center)

Website: [www.hendersonsettlement.com](http://www.hendersonsettlement.com)

Email: [info@hendersonsettlement.info](mailto:info@hendersonsettlement.info)



## HOSPITALS AND CLINICS

### **Baptist Regional Medical Clinic**

1 Trillium Way  
Corbin, KY 40701  
Phone: (606) 528-1212

### **University of Kentucky**

800 Rose Street  
Lexington, KY  
Phone: (859) 323-5000  
Emergency Room:(859) 323-5816

### **Crippled Children's Center**

P. O. Box 1330  
Barbourville, KY 40906  
Phone: (606) 546-5109

### **Daniel Boone Clinic**

3604 West Cumberland Avenue  
Middlesboro, KY 40965  
Phone: (606) 248-5800

### **East Tennessee Baptist Hospital**

137 Blount Avenue  
Knoxville, TN 37901  
Phone: (423) 632-5011

### **East Tennessee Children's Hospital**

2018 Clinch Avenue  
Knoxville, TN 37901  
Phone: (865) 541-8000

### **Fort Sanders Regional Medical Center**

Knoxville, TN 37901  
Phone: (865) 541-1111

### **Harlan Regional Hospital**

Martins Fork Road  
Harlan, KY 40831  
Phone: (606) 573-8100

### **Jellico Community Hospital**

Sunset Trail  
Jellico, TN 37762  
Phone: (423) 784-4897

### **Lincoln Trail Center**

P. O. Box 369  
3909 South Wilson Road  
Radcliff, KY 40160  
Phone: (270) 351-9444  
Toll Free: 1-800-274-7374

### **Memorial Hospital**

401 Memorial Drive  
Manchester, KY 40962  
Phone: (606) 598-5104

### **Middlesboro Appalachian Regional Hospital**

3600 W. Cumberland Avenue  
Middlesboro, KY 40965  
Phone: (606) 242-1100

### **Park West Hospital**

9352 Parkwest Blvd,  
Knoxville, TN 37901  
Phone: (865) 693-5151

### **Peace Counseling Center**

2020 Newburg Road  
Louisville, KY 40201  
Phone: (502) 451-3330

### **Pineville Community Hospital**

850 River View Avenue  
Pineville, KY 40977  
Phone: (606) 337-3051

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## HOSPITALS AND CLINICS

(Continued)

### **Shriner's Hospital for Crippled Kids**

1900 Richmond Road  
Lexington, KY 40501  
Phone: (859) 266-2101

### **St. Mary's Medical Center**

900 E. Oakhill Avenue  
Knoxville, TN 37917  
Phone: (865) 545-8000  
Physician Referral: (865) 545-6348

### **University of Tennessee Hospital**

1924 Alcoa Highway  
Knoxville, TN 37901  
Phone: (865) 544-9000

### **V. A. Hospital**

Cooper Drive  
Lexington, KY 40501  
Phone: (859-233-4511

## HOUSING

**Bella Gardens:**

200 Bella Gardens  
Middlesboro, KY 40965  
Contact: Lisa Southern  
Phone: (606) 248-1602

**Cumberland Village:**

99 W. Cumberland Avenue  
Middlesboro, KY 40965  
Contact: Dennis Dupes  
Phone: (606) 248-4480

**Happy Hollow Apartments:**

11G Happy Hollow Apts.  
Middlesboro, KY 40965  
Phone: (606) 248-5196

**Housing Authority of Middlesboro:**

S. 38<sup>th</sup> Street  
P. O. Box 977  
Middlesboro, KY 40965

Junction Apartments  
Yoakum Apartments  
Contact: Elizabeth Gilbert  
Phone: (606) 248-6500

Pinnacle Homes  
Shultz Heights  
Contact: Kathy Wooton  
Phone: (606) 248-1940

Lincoln Homes  
Rennie Gale Homes  
Hinks Heights  
Contact: Carol Harris  
Phone: (606) 248-5900

West End Homes  
Contact: Ruth Yeary  
Phone: (606) 248-3678

**Pineville Housing Authority:**

North Side Drive  
Highland Avenue  
Pineville, KY 40977  
Phone: (606) 337-2900

Orchard Hill  
George Martin Drive  
Pineville, KY 40977

Wallsend Apartments  
Wallsend  
Pineville, KY 40977

**JELICO COMMUNITY HOSPITAL AMBULANCE SERVICE  
JELICO COMMUNITY HOSPITAL  
Jellico, TN 37762**

**Purpose:**

Provide help in emergency situations; care and transportation of the sick and injured.

**Services Offered:**

Twenty-four (24) hour emergency and non-emergency ambulance service to those who live in Campbell County, Tennessee, and southern Whitley County.

**Eligibility:**

Anyone in need of ambulance services.

**How to Apply:**

Call Jellico Hospital.

**Funded By:**

Jellico Community Hospital and collections.

**Hours:**

Twenty-four (24) hour service.

**Contact:**

Jellico Community Hospital

Phone: (606) 784-7253

**KENTUCKY CABINET FOR HEALTH SERVICES**  
**Office of Vital Statistics**  
**Department for Public Health**  
**275 East Main Street, 1E-A**  
**Frankfort, KY 40621**

**Purpose:**

The Vital Statistics Law of Kentucky, providing for and legalizing the registration of births and deaths was enacted by the General Assembly of 1910 and became effective January 1, 1911. The Office of Vital Statistics has no records of births and deaths occurring prior to the above date except delayed records of births for persons born before 1911, which have been established by affidavits and documentary evidence.

**Services Offered:**

Birth Certificates  
Death Certificates  
Marriage/Divorce Certificates  
Genealogy Research and historical records

**How to Apply:**

In person:	275 East Main Street, Frankfort, Kentucky 40621 There is approximately a one-hour wait to receive certificate
By mail:	Mail check or money order payable to "Kentucky State Treasurer" along with necessary information to above address
Credit Card	By Phone: (877) 817-3632 available 24 hours a day, 7 days a week. Additional \$10.50 fee for each certified certificate  By Fax: (877) 435-5584 available 24 hours a day, 7 days a week. Additional \$10.50 fee for each certified certificate

**Hours:**

Monday through Friday: 8:00 a.m. to 4:30 p.m.

**Contact:**

Office of Vital Statistics  
275 East Main Street, 1E-A  
Frankfort, KY 40621  
Phone: (502) 564-4212  
Credit Card: (877) 817-3632  
Fax: (877) 435-5584  
Website: <http://chs.ky.gov/publichealth/vital.htm>

**KENTUCKY DEPARTMENT FOR AGING & INDEPENDENT  
LIVING  
Cabinet for Health & Family Services  
Department of Social Services  
275 East Main Street, 3w-F  
Frankfort, KY 40621**

**Purpose:**

To plan, coordinate, and develop community-level systems of services that help vulnerable older persons to remain in their own homes by providing supportive services and other programs.

**Services Offered:**

Programs to meet the social and human service needs of older persons, such as the following:

- Nutrition, transportation, senior centers, and homemaker services
- Legal services, outreach, public benefit and insurance counseling
- Elder abuse prevention efforts
- Information and referral to services and benefits in the community
- Assessment/case management
- Senior Community Employment Program
- PCAP
- Long term care ombudsman program
- Caregiver and grandparent program
- Consumer Directed thru Medicaid Waivers
- KY Resource Market

**Contact:**

Kentucky Department for Aging & Independent Living  
Phone: (502) 564-6930

**\*Area Agency on Aging:**

Cumberland Valley Area Development District  
342 Old Whitley Road  
P O Box 1740  
London, KY 40743-1740  
Phone (606) 864-7391  
Fax: (606) 878-7361  
KY Resource Market Line 1-866-571-6769

**KENTUCKY OFFICE FOR THE BLIND**  
**650 N. Main Street**  
**Gateway Center, Suite 240**  
**Somerset, KY 42501**

**Purpose:**

The Office for the Blind, and agency of the Education Cabinet, provides opportunities to individuals with visual disabilities so they may improve or develop their skills for obtaining or maintaining employment and become more independent and productive in the community and workplace.

**Services Offered:**

The Kentucky Department for the Blind may provide or help a consumer obtain many of the services he might need to reach his vocational goal and enter employment. Services may include:

- Diagnostics and evaluations
- Counseling and guidance
- Medical, surgical, and therapy
- Personal skills development
- Visual magnifying devices to improve the use of existing vision
- Rehabilitation technology and equipment training
- Occupational licenses, tools, and equipment
- Supported employment
- On-the-job training
- Job placement assistance
- Post-employment support
- Interpreter services for individuals who are deaf or hard of Hearing
- Vocational training
- Independent living services

**Eligibility:**

If your visual disability substantially limits you in the workplace or makes it difficult for you to perform basic household tasks, you probably qualify for services.

**Contact:**

Central Office:

Phone: 1-800-895-3863 or  
(606) 677-4042  
Fax: (606) 677-4043

Twyla Hammons- Bell County  
Sonya Roark- Whitley County

**KENTUCKY REGIONAL POISON CENTER**  
**Kosair Children's Hospital/NKC Hospitals, Inc.**  
**P O Box 35070**  
**Louisville, KY 40232**

**Purpose:**

The Kentucky Regional Poison Center is a resource center for information concerning poisonings, management of treatment, as well as prevention. The KRPC provides information on treatment of all types of toxic exposures. The Center is staffed by full time specially trained health professionals and an Education Coordinator. A Board Certified Toxicologist heads the Center.

**Services Offered:**

The KRPC uses a wide variety of information sources including a computer system that details poisoning treatment data, a variety of texts, journals, and consultants in the area of poison prevention. In addition to its primary function of providing poison treatment information, the Center coordinates public and professional education programs within the Commonwealth in the areas of poison prevention. The Center works with existing graduate/professional education programs within the Commonwealth and at state universities to provide a service of training students interested in toxicology and in the areas of poison prevention. The KRPC also collects and processes data relating to the epidemiology of poisoning.

**Eligibility:**

Anyone in need of services.

**Contact:**

KRPC: 1-800-222-1222

Education Office: (502) 629-5428

Website: [www.krpc.com](http://www.krpc.com)



**LIGHTHOUSE MINISTRY SAFE HAVEN SHELTER  
P.O. BOX 115  
PINEVILLE, KY 40977**

**Purpose:**

The purpose of the shelter shall be to dedicate itself to serving the community by helping the homeless, abused and those with spiritual, mental, emotional, and physical needs by being Christ's liaison –reaching out to people where they are extending God's love in practical ways. The Christian shelter for the Homeless and Abused shall strive to help all persons and to aid in building a Christian society through the improvements of physical, mental, emotional, and financial needs, as well as, promoting self-efficiency of individuals needing care.

**Services Offered:**

Short Term Emergency Shelter – 30 days within a 12 month period unless approved by the Board of Directors.

Beyond basic needs, the goal is to address social, moral, and educational conditions of persons who temporarily reside in the Christian Shelter for the Homeless and Abused.

**Eligibility:**

Currently living in inappropriate living arrangements. The core service area for the Shelter shall be Bell County and the immediate surrounding counties, however, the shelter reserves all rights to service those in need without restrictions, limitations, and or any boundaries.

**How to Apply:**

Walk-in, photo ID

**Funded By:**

Donations, grants.

**Office Hours:**

24 hours day

**Contact:**

Eulene Brock, Director  
(606)337-9736

**MIDDLESBORO COMMUNITY-BASED TREATMENT HOME**  
**P O Box 2447**  
**Middlesboro, KY 40965**

**Purpose:**

Treatment of Kentucky's delinquent youth ages 14-17.

**Services:**

- Individualized four-level treatment program of behavioral management
- Recreation facility
- Volunteer and paid service to the community
- Twenty-four hour in-house living supervision
- Counseling services
- Educational services

**Eligibility:**

Youths are accepted through court referrals only.

**How to Apply:**

Court referrals only.

**Funded By:**

The Department of Juvenile Justice.

**Hours:**

Counselors on duty twenty-four (24) hours.

**Contact:**

Middlesboro Community-Based Treatment Home

Phone: (606) 248-6719

Fax: (606) 248-5946

Email: [rw Crawford@ky.state](mailto:rw Crawford@ky.state)

**MIDDLESBORO KIWANIS CLUB**  
**P O Box 1186**  
**Middlesboro, KY 40965**

**Purpose:**

To aid children in the community, as well as youth groups such as key club, terrific kids and K-kids.

**Services Offered:**

Direct or indirect services to individuals, families, communities, groups and clubs as referrals are made and on an as needed basis

**Eligibility:**

Contact the Kiwanis Club for more information on eligibility requirements. We help those that serve children.

**Contact:**

Middlesboro Kiwanis Club  
Barbara Tuck  
Phone: (423) 869-8566

**MOUNTAIN HERITAGE HOSPICE, INC.**  
**168 Village Center Road, Suite 160**  
**Harlan, KY 40831**

**Purpose:**

To serve terminally ill patients and their families in Bell and Harlan counties.

**Services:**

- Nursing Care
- Social Work
- Counseling
- Pastoral Care
- Practical Home Care

**Eligibility:**

A physician's referral is required for specific services.

**How to Apply:**

Referral from a physician.

**Hours:**

Office Hours:

8:00 a.m. to 5:00 p.m.

Nurse on call 24-hours per day for patients

**Contact:**

Lisa Brock

Mountain Heritage Hospice, Inc.

168 Village Center Road, Suite 160

Harlan, KY 40831

Phone: (606) 573-6111

Toll Free: 1-800-371-6112

**MOUNTAIN PASS TRANSPORTATION**

**Rout 7, Box 486  
Pineville, KY 40977**

**Purpose:**

To provide Bell Countians reliable, dependable, and safe transportation to their medical healthcare providers.

**Services Offered:**

Non-Emergency Medical Transportation to anywhere the medical appointment is made.

**Eligibility:**

Medicaid Recipient

**How to Apply:**

Call 606-337-8270 or toll free 866-593-RIDE (7433)

**Funded by:**

Medicaid

**Hours:**

Monday - Saturday – 6:00 a.m. to 6:00 p.m.

**Contact:**

Ginger Carroll

Phone: (606) 337-8270 or

Toll free: 866-583-RIDE (7433)

**NATIONAL CENTER FOR MISSING AND  
EXPLOITED CHILDREN  
1835 K. Street, N. W., Suite 700  
Washington, D. C. 20006**

**Purpose:**

The National Center for missing and Exploited Children began operation in June, 1984 in order to initiate a nationwide effort to control the epidemic of missing and exploited children and to provide direct assistance in handling cases of sexual exploitation, child pornography, and child prostitution.

**Services Offered:**

- Provides training assistance to law-enforcement and child protection agencies to develop effective procedures to investigate and prosecute cases of missing and exploited children.
- Assists individuals, groups, agencies and state and local governments involved in investigating and prosecuting cases of criminally or sexually exploited children.
- Provides information and advice on effective state legislation to assure the safety and protection of children.
- Distributes comprehensive instruction package to aid communities in protecting children.
- Organizes networks of information among school systems, school boards, parent-teacher organizations, and community organizations about proven techniques for implementing educational programs.
- Conducts an outreach program to alert families, communities, the criminal justice system and concerned organizations about the nature and extent of child victimization and exploitation.
- Ensures coordination among parents, missing children groups, and the media to distribute photos and descriptions of missing children.
- Coordinates the exchange of information regarding child exploitation.

**FOR MORE INFORMATION CONTACT THE FOLLOWING:**

National Center for Missing and Exploited Children  
Phone: 1-800-843-5678

## NURSING HOMES

### **Corbin Nursing Home**

P. O. Box 1190  
Corbin, KY 40701  
Phone: (606) 528-8822

### **Generations Center of Middlesboro**

504 South 24<sup>th</sup> Street  
Middlesboro, KY 40965  
Phone: (606) 248-1540

### **Hillcrest Nursing Home**

1245 American Greeting Road  
P. O. Box 556  
Corbin, KY 40702  
Phone: (606) 528-8917  
Fax: (606) 528-0070

### **Middlesboro Health Care Facility**

235 New Wilson Lane  
Middlesboro, KY 40965  
Phone: (606) 248-0925

### **Mountain View Nursing & Rehab. Center**

39 Ferndale Apts. Road  
Pineville, KY 40977  
Phone: (606) 337-7071

### **Williamsburg Nursing Home**

287 N. 11th Street  
Williamsburg, KY 40769  
Phone: (606) 549-4321

**OFFICE FOR PUBLIC ADVOCACY  
PROTECTION AND ADVOCACY DIVISION  
State Office Annex Building  
100 Fair Oaks W, 3<sup>RD</sup> Floor  
Frankfort, KY 40601**

**Purpose:**

Protection and Advocacy is a federally mandated legal advocacy agency that protects/promotes rights of individuals with disabilities

**Services Offered:**

P & A provides client directed representation to Individuals with disabilities; there is no cost for P & A services.

P & A provides Information and referral, individual and systemic Advocacy, legal advocacy and education.

Children Youth Team provides legal advocacy and representation to children/youth from birth to age 25

Adult team provides legal advocacy and representation to adults age 21 and up.

Information and Referral team provides information and referral to individuals with disabilities, parents, guardians, service providers, educators and the community at large. The I & R team responds to an average of 170 queries per month; these requests are received via phone, letter, and hits to the agency website.

**Eligibility:**

**Hours:**

8:00 a.m. to 4:30 p.m.

**How to Apply:**

Call or write the Office for Public Advocacy

Phone: 1-800-372-2988  
(502) 564-2967

Website: [www.kypa.net](http://www.kypa.net)



## ON-LINE SERVICES

**Cancer Net:**

Internet Address: <http://cancernet.nci.nih.gov/>

**Center for Disease Control and Prevention:**

The mission of CDC is to promote health and quality of life by preventing and controlling disease, injury, and disability. The CDC includes 11 Centers, an Institute, and various Offices.

Internet Address: <http://www.cdc.gov/cdc.htm>

**Commonwealth of Kentucky, Online Forms and Services:**

Access to birth, death, divorce, and marriage certificate applications, personnel applications for employment, KY tax forms and publications, and a link for vital records on-line lookup.

Internet Address: <http://www.state.ky.us/kyforms.htm>

**Commonwealth of Kentucky Personnel Cabinet:**

Links to KY's Job Bank, employment information, state job opportunities, and on-line applications.

Internet Address:

<http://www.state.ky.us/agencies/personnel/pershome.htm>

**Consumer Information Center:**

The Consumer Information Center provides the public with millions of booklets published by more than 40 federal departments and agencies. CIC provides timely, relevant consumer information on emerging consumer issues and topics.

Internet Address: <http://www.pueblo.gsa.gov>

**Healthfinder:**

Healthfinder is a gateway consumer health and human services information web from the United States government. It can lead to selected online publications, clearinghouses, databases, web sites, and support and self-help groups, as well as to government agencies and not-for-profit organizations that produce reliable information for the public.

Internet Address: <http://www.healthfinder.gov/>

**Kentucky Department of Education:**

Internet Address: <http://www.kde.state.ky.us>

**PT Pros Physical Therapy & Sport Centers  
383 Corbin Center Drive  
Corbin, KY 40701**

**Purpose:**

To provide physical therapy to the community, as referred by physicians

**Services Offered:**

Comprehensive care for physical illness.

**Eligibility:**

Anyone with a physical disability.

**How to Apply:**

Call or come by a physical therapy clinic.

**Contact:**

PT Pros-1905 Cumberland Ave, ..Middlesboro, KY.....248-7939

P T Pros-105 Liberty St.....Corbin, KY.....546-4112

P T Pros 475 N Hwy 25W, Suite 200...Williamsburg, KY.....549-4495

P T Pros 383 Corbin Center Drive...Corbin, KY.....523-2522

**PINE MOUNTAIN STATE RESORT PARK**  
**1050 State Park Road**  
**Pineville, KY 40977**

**Purpose:**

To provide the people of Kentucky and of other states the opportunity to vacation in an area of beautiful mountains and surrounding countryside.

**Services Offered:**

- Thirty room lodge
- Twenty cottages (eleven 2-BR and nine 1-BR cottages)
- Camp site (closed until further notice)
- Dining Room and complete banquet facilities
- Gift shop
- Conference center
- Eighteen hole golf course and pro shop
- Miniature golf
- Hiking trails
- Nature center
- Pool
- Planned recreation
- Picnic Shelters
- Home of Kentucky Mountain Laurel Festival

**Eligibility:**

Everyone is welcome.

**How to Apply:**

Telephone for reservations (606) 337-3066 or 1-800-325-1712

**Hours:**

Dining facility:

November—April

Breakfast 7 am to 10 am

Lunch 11:30 am to 2 pm

Dinner 5 pm to 8 pm

Sunday Brunch 12 noon to 3 pm

May—October

Breakfast 7 am to 10 am

Lunch 11:30 am to 2 pm

Dinner 5 pm to 9 pm

Sunday Brunch 12 noon to 3 pm

**Contact:**

Phone: (606) 337-3066

Toll Free: 1-800-325-1712 for additional information

**PINEVILLE/BELL COUNTY COMMUNITY DEVELOPMENT  
P O Box 460  
Pineville, KY 40977**

**Purpose:**

Assistance to moderate and low-income families in need of assistance in housing under Section Eight rental.

**Services Offered:**

- Rental assistance
- Utility assistance

**How to Apply:**

Applications accepted by mail only. Mail copies of government issued photo ID and social security cards for all household member to:

P. O. Box 460  
Pineville, KY 40977

**Funded By:**

Federal Government

**Hours:**

Monday – Friday:  
9:00 a.m. to 5:00 p.m.

**Contact:**

Pineville/Bell County Community Development  
Phone: (606) 337-7074

**RED BIRD MISSION and RED BIRD CLINIC**  
**70 Queensdale Center**  
**Beverly, KY 40913**

**Purpose:**

Red Bird Mission guided by the Gospel of Jesus Christ, ministers to the whole person. We seek to enable persons to experience a more abundant spiritual, emotional, intellectual, and physical life by providing spiritual, educational, health and community outreach ministries; advocating justice and empowering people.

**Services Offered:**

- Medical and Dental Clinic
- Private Christian School with dormitory facilities for 44 high school students
- Early Childhood Development Program for children ages 3-4
- Senior Citizens Program
- Meal Delivery 5 days per week (Senior Citizens & Homebound)
- Craft Shop
- Laundromat
- Workcamp Program
- Community Store open 6 days per week
- Community Outreach Programs
- MIHOW

**Eligibility:**

Differs with programs. Contact Mission Office for information

**How to Apply:**

Contact Mission Office.

**Funded By:**

United Methodist Churches all over the United States. Direct gifts and fees charged.

**Hours:**

Mission Office:  
Monday – Friday: 8:00 a.m. to 5:00 p.m.  
\*Hours vary with services needed.

**Contact:**

Fran Woodworth, Executive Secretary  
Red Bird Mission Office  
Phone: (606) 598-5135  
Fax: (606) 598-3151  
Website: [www.rbmission.org](http://www.rbmission.org)  
Email: [rbm@rbmission.org](mailto:rbm@rbmission.org)

**RURAL TRANSIT ENTERPRISES COORDINATED  
d/b/a R-TEC  
100 East Main Street  
P O Box 746  
MT. Vernon, KY 40456**

**Purpose:**

R-TEC is an all purpose, public transit service providing transportation to local and out-of-county medical facilities, shopping, employment, etc.

**Services Offered:**

Trips to any medical facility as needed. Medicaid requires a referral from a local physician for any recipient who needs transportation out of the client's county of residence or contingent county (any counties which border the county of residence).

Medicaid requires a 72-hour notice for any eligible recipient to be transported to a medical facility. If 72-hour notice cannot be provided, then either a written or verbal statement of urgent care can be received from a physician's office to waive the 72-hour requirement.

Cash clients can call RTEC's office today to be transported tomorrow (24-hour notice).

RTEC can provide trips to pharmacies, shopping, employment, etc. Transport can also be provided for a client to an airport or car rental facility. For example if a Medicaid eligible client is required to fly out-of-state for a medical appointment, RTEC can transport to an airport (trip must be pre-scheduled with Medicaid services). RTEC can also provide a cash paying client transport to an airport or car rental facility.

RTEC can transport a Medicaid eligible client for out-of-county medical appointments as long as all proper documentation is on file (referrals, urgent care statements, etc.). RTEC has transported clients as far as Cincinnati, Ohio and Knoxville, Tennessee. Cash trips must be confined to our 12-county region (Bell, Knox, Whitley, Laurel, McCreary, Pulaski, Rockcastle, Wayne, Russell, Clinton, Cumberland and Monroe).

RTEC's scheduling department is open Monday through Friday 8:00 a.m. to 4:30 p.m. EST and Saturday 8:00 a.m. to 1:00 p.m. EST. Transportation can be provided anytime, provided proper documentation is on file. Ask a reservationist if you have any questions or concerns.

Wheelchair-lift equipped vehicles and child safety seats are available upon request.

(Continued on page 89)

**R-TEC**  
**(Continued)**

**How to Apply:**

- Call RTEC's office at 1-800-321-7832 or 606-256-9835
- Provide the following information:
  1. Name of passenger(s)
  2. Date of travel
  3. Source of payment
  4. Pick-up address and directions to pick-up address
  5. Destination address
  6. Appointment time

**Contact:**

RTEC  
Toll Free: 1-800-321-7832  
Local: (606) 256-9835  
Fax: 606-256-2181

**SALVATION ARMY**  
**118 North 18th Street**  
**Middlesboro, KY 40965**

**Purpose:**

To provide emergency relief to Bell, Knox, Harlan, Laurel, and Whitley counties in Kentucky, and Claiborne county in Tennessee.

**Services Offered:**

- Emergency assistance with utilities and rent (as monies permit)
- Free clothing to anyone
- Emergency assistance to burnout victims
- Food pantry
- Kentucky vision project
- Disaster relief
- Church services
- Youth Night Thursday
- Wednesday Night Ladies and Men's Night

**Eligibility:**

Any resident with a need for the services available

**How to Apply:**

Call or visit the Salvation Army Office. Please call for an appointment if at all possible.

**Hours:**

Monday ,Tuesday, Wednesday:  
9:00 a.m. to 100 p.m.

Holidays/Weekends:  
Call only

**Contact:**

Salvation Army Office  
Phone: (606) 248-4925



## SCHOOL SYSTEMS

### **Bell County Board of Education**

P. O. Box 340  
Pineville, KY 40977  
Phone: (606) 337-7051

### **Corbin Independent School District**

108 E. Center Street  
Corbin, KY 40701  
Phone: (606) 526-7374

### **Middlesboro Independent Board of Education**

220 N. 20<sup>th</sup> Street  
Middlesboro, KY 40965  
Phone: (606) 242-8800

### **Pineville City Schools**

401 Virginia Avenue  
Pineville, KY 40977  
Phone: (606) 337-5701

### **Whitley County Board of Education**

116 N. 4<sup>th</sup> Street  
Williamsburg, KY 40769  
Phone: (606) 549-4125

### **Williamsburg Independent Board of Education**

1000 Main Street  
Williamsburg, KY 40769  
Phone: (606) 549-6044

**SHRINERS CLUB**  
**Pineville, KY 40977**

**Purpose:**

To aid crippled or severely burned children in receiving services that will result in a better chance for recovery.

**Services Offered:**

- X-rays for crippled children
- Treatment and operations
- Severe burn treatment at the Burn Center in Cincinnati, OH

**Eligibility:**

Crippled or severely burned children, usually 18-years-old or younger. No income restrictions apply.

**How to Apply:**

Call 1-800-237-5055 for application and needed information.

**Funded By:**

Donations, bequests, membership fees, and Oleika Circus.

**Hours:**

Hospital business office:  
Monday – Saturday:  
8:00 a.m. to 5:00 p.m.

**Contact:**

Doug Williams  
Pineville, KY 40977  
Phone: (606) 337-7377

**SOCIAL SECURITY ADMINISTRATION**  
**117 W Lothbury Avenue**  
**Middlesboro, KY 40965**

**Purpose:**

To advance economic security through compassionate management of America's Social Security programs.

**Services Offered:**

- Retirement benefits, including dependent spouse or child of retiree
- Disability benefits, including dependent spouse or child of disabled individual
- Survivors benefits, including dependent spouse, child or parent of deceased worker
- Medicare, hospital and medical insurance. Subsidy for Medicare prescription drug coverage for persons with limited income and resources
- Supplemental Security Income, persons with limited income and resources and disabled or age 65 or over
- Post entitlement actions, including benefit verifications, replacement Medicare cards, change address and direct deposit
- Issue new or replacement SSN card, correct earnings, benefit estimate, explain programs, etc.

**Eligibility:**

Variable with program or services. Browse website, phone or visit local office for more information.

**Funded By:**

Federal Government

**Hours:**

Internet: 24 hours a day, 7 days a week  
Automated toll free service: 24 hours a day, 7 days a week  
Operator assisted toll free service: M-F 7:00 am to 7:00 pm  
Middlesboro office phone service: M-F 8:30 am to 4:30 pm  
Middlesboro office lobby: M-F 8:30 am to 3:30 pm

**Contact:**

Internet: [www.socialsecurity.gov](http://www.socialsecurity.gov)  
Toll free: 1-800-772-1213  
TTY: 1-800-325-0778  
Middlesboro Office: (606) 248-1527

**STATE INSURANCE REGULATIONS  
COMMISSIONER OF COMMERCE AND INSURANCE  
114 State Office Building  
Nashville, TN 37219**

**Purpose:**

Each state has its own laws and regulations governing all types of insurance and has a Commissioner or other responsible official for enforcement. If your problem is not solved by the insurance company (keep in mind that company decisions, such as claim denial, can be appealed within the company), contact your State Insurance Regulator for help. Many insurance departments also provide consumer information helpful in making wise insurance buying decisions. For more information, contact the following:

**Contact:**

Daniel B. Brisco  
Insurance Commissioner  
151 Elkhorn Court  
Frankfort, KY 40601  
Phone: (502) 564-3630

**TRI-STATE HEALTH AND REHABILITATION CENTER**  
**600 Shawanee Road**  
**Harrogate, TN 37752**

**Purpose:**

To provide 24-hour, quality care to the sick and elderly.  
To provide short-term rehabilitation or long term nursing services

**Services Offered:**

- ◆ Registered nurse on duty 7 days a week
- ◆ Nutritious well balanced meals
- ◆ Beauty and barber services
- ◆ Speech, physical and occupational therapy
- ◆ Planned adult activities
- ◆ Worship services, Bible study
- ◆ Hospice service
- ◆ Short-term Therapy
- ◆ Volunteer program
- ◆ Family and Resident Education
- ◆ Full Laundry Services
- ◆ Cable TV
- ◆ Competitive rates
- ◆ Individualized care plans
- ◆ Respite Care
- ◆ State of the Art equipment

**Eligibility:**

Referrals from family, physicians, and hospitals, home health  
The center accepts most private insurances, as well as Medicare and Medi-  
caid.

**Contact:**

Tri State Health & Rehabilitation Center  
Admissions Director  
Diane Sutphin-Miles  
Phone:: (423) 869-5376

**TRI STATE HEALTH AND REHABILITATION CENTER**  
**Alzheimer's Caregiver Support Group**  
**600 Shawanee Road**  
**Harrogate, TN 37752**

**Purpose:**

Offer support for family, friends and caregivers of those with Alzheimer's disease or related disorders.

**Services Offered:**

A safe environment to express feelings, receive support and learn about Alzheimer's disease. Primary ambulatory services.

**Eligibility:**

Family, friends, and caregivers of those with Alzheimer's disease or related disorders.

**How to Apply:**

Call for an appointment.

**Funded By:**

Eastern Tennessee Chapter of Alzheimer's Association

**Hours:**

Group meets the second Tuesday of each month:  
5:30 – 6:30 p.m.

**Contact:**

Bridgette Myers  
Phone: (423) 869-7376

**U.N.I.T.E.**  
**(Unlawful Narcotics Investigation, Treatment & Education)**  
**601 Meyers-Baker Road**  
**London, KY 40744**

**Purpose:**

To investigate, provide treatment, and educate those involved in and affected by the unlawful traffic of narcotics.

**Services Offered:**

- ◇ Treatment: Substance abuse assessment, referrals to facilities (future funding for treatment to become available).
- ◇ Education: Providing 31 counselors to schools in the 5<sup>th</sup> Congressional District. Provide public speakers and conduct seminars for groups.

**Eligibility:**

Treatment line: All are eligible.

**How to Apply:**

Call 1-866-908-6483

**Funded By:**

U.N.I.T.E.

**Hours:**

Monday - Thursday: 8:00 a.m. to 5:00 p.m.  
Friday: 8:00 a.m. to 4:00 p.m.

**Contact:**

Paul Hays, Task Force Manager  
601 Meyers-Baker Road  
London, KY 40744  
Phone: (606) 817-1012  
Email: p.hays@centertech.com

**U. S. CONSUMER PRODUCT SAFETY COMMISSION**  
**Washington, DC 20207**

**Purpose:**

To protect the public against unreasonable risks of injuries and deaths associated with consumer products.

**Services Offered:**

- Developing voluntary standards with industry.
- Issuing and enforcing mandatory standards; banning consumer products if no feasible standard would adequately protect the public in obtaining the recall of products or arranging for their repair.
- Conducting research on potential product hazards.
- Informing and educating consumers through the media, state and local governments, private organizations, and by responding to consumer inquiries.

**How to Apply:**

As a general rule, the first place to go is to the local office nearest your home. Time may be saved by writing, rather than calling with your initial complaint.

**Remember:** First, complain to seller, then contact the company in writing. After this (if both contacts fail), contact an industry dispute program, the Better Business Bureau, or a local or state government office. Finally, contact a trade association for federal agency. For more information contact the Consumer Protection Office.

**Eligibility:**

Any business or individual.

**Hours:**

8:00 a.m. to 4:30 p.m.

**Contact:**

Toll Free: 1-800-638-2772



**UNITED STATES DEPARTMENT OF AGRICULTURE**  
**Rural Development**  
**95 S Laurel Road, Suite B**  
**London, KY 40741**

**Purpose:**

To enable very low-income rural homeowners to remove health and safety hazards in their homes and to make homes accessible for people with disabilities.

**Services Offered:**

- Loans for home improvement and repairs (on new or existing homes).
- Grants for people 62 years old and older who cannot afford to repay a loan.

**Eligibility:**

Loans are made to persons who currently own their home, need repairs to the property, lack resources from which to make the repairs, and meet very low-income guidelines. Grants may be made to those persons 62-years-old or older who currently own their home or have a life estate, who lack the resources from which to make the repairs, lack repayment ability for a loan, and meet very low-income guidelines.

**How to Apply:**

Contact a Rural Development Representative.

**Hours:**

A representative is available to take loan applications at Bell-Whitley Community Action on the second Tuesday of every month.

**Contact:**

Douglas Moore  
Phone: (606) 864-2172, Ext. 102  
Fax: (606) 878-7761 or 878-3877

**VOCATIONAL REHABILITATION**  
**1300 Chichester Avenue**  
**Middlesboro, KY 40965**

**Purpose:**

Designed to guide individuals with vocational disabilities to gainful Employment.

**Services Offered:**

- Individual counseling
- Medical, psychological and vocational evaluations
- Counseling and guidance toward vocational goals
- Placement in occupation suitable to client's skills and abilities
- Physical/mental restoration services to correct or modify client's Disabling condition

**Eligibility:**

Determined by a vocational rehabilitation counselor trained in counseling, vocational evaluations, and job placement.

**Funded By:**

State and Federal Funds

**How to Apply:**

Call or write nearest Department of Vocational Rehabilitation for an appointment.

**Hours:**

Monday - Friday:  
8:00 am to 4:30 pm

**Contact:**

Vanessa Branham  
Vocational Rehabilitation Counselor  
Phone: (606) 248-3368  
or 248-3369

Vocational Rehabilitation Counselor  
Bell County JobSight  
(Wednesdays only): 9:00 am - 12:00 pm  
Phone: (606) 337-3044

**TOLL FREE NUMBERS  
HOTLINES**

Aids Hotline.....	1-800-342-AIDS
American Council of the Blind.....	1-800-424-8666
American Guidance Service.....	1-800-358-2560
Civil Rights Hotline.....	1-800-368-1019
Equal Employment Opportunity.....	1-800-368-5566
Equal Housing Opportunity.....	1-800-292-5566
KY Poison Control Center.....	1-800-722-5725
NAACP.....	1-800-292-5566
Narcotics Anonymous.....	1-800-249-0012
National Council on the Aging.....	1-800-424-9046
Nat'l Association for Missing and Exploited Children.....	1-800-843-5678
National Child Abuse Hotline.....	1-800-422-4453
Library Services for the Blind and Physically Impaired...	1-800-221-4792
Parents Anonymous.....	1-800-432-9251
Office For Public Advocacy.....	1-800-372-2988
Social Security Administration.....	1-800-772-1213
Veterans Affairs Information and Assistance.....	1-800-827-1000
RTEC/Rural Transportation.....	1-800-321-7832
U. S. Department of Veterans Affairs.....	1-800-827-1000
KY Council on Child Abuse.....	1-800-752-6200
KY Commission on Human Right.....	1-800-292-5566
Lifeskill Counseling Help Line.....	1-800-223-8913
Rape Crisis Center.....	1-800-347-1848
Kentucky State Police.....	1-800-222-5555
National Runaway Hotline.....	1-800-231-6946
National Food Addiction Hotline.....	1-877-329-8559
STD Hotline.....	1-800-227-8922





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